



Closing
the Gap.

TORRES STRAIT AND NORTHERN PENINSULA AREA

**REGIONAL
PLAN** 2009-2029

UGAR COMMUNITY BOOKLET 2012

Safe Communities **Schooling**
Economic Participation **Health**
Early Childhood **Healthy Homes**
Governance and Leadership

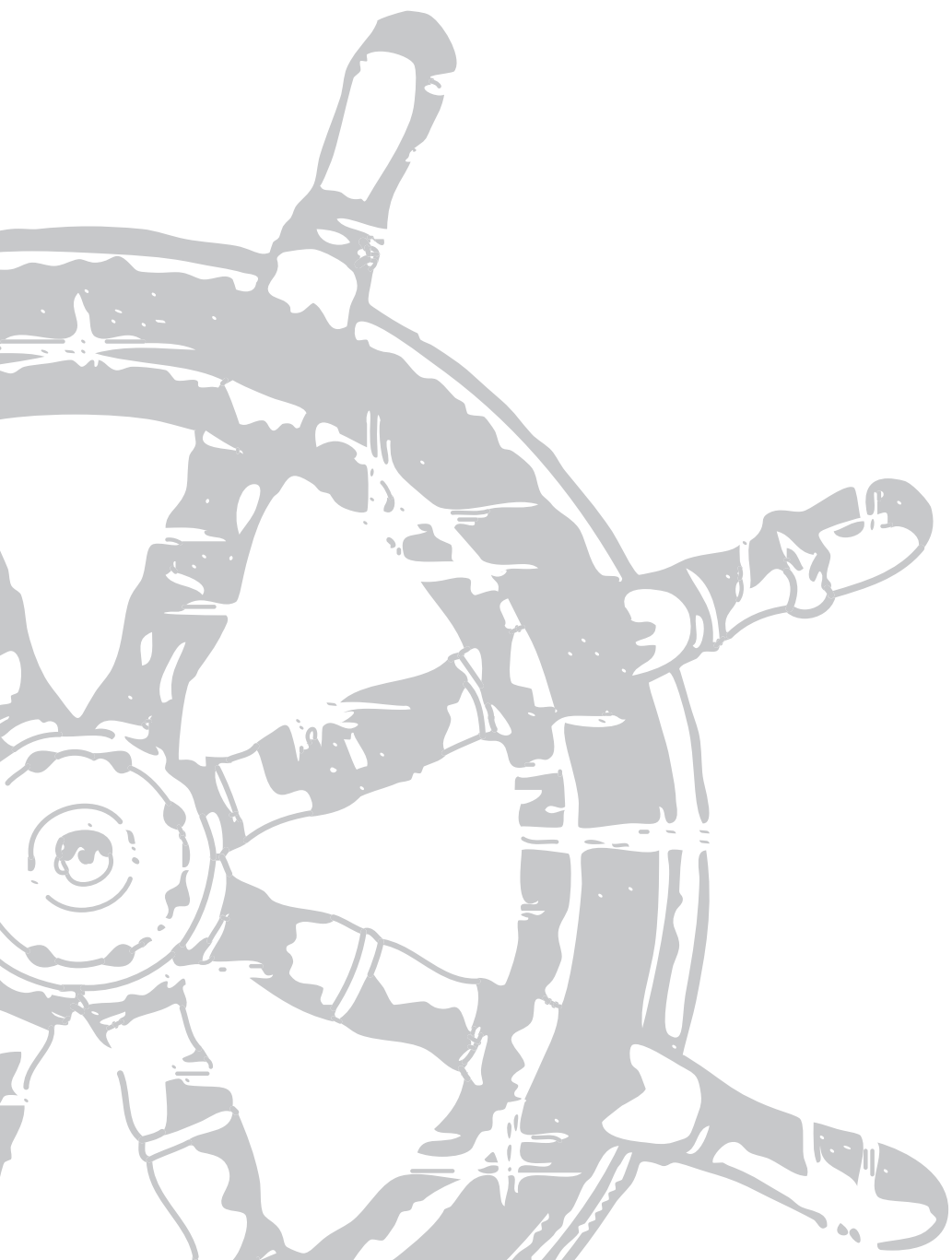


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Cover illustration by Thomas Loban.

The ship's wheel illustration on the front cover represents the role this Booklet plays in guiding **Ugar** towards improvement in each of the **Closing the Gap Building Blocks** and delivering on the **Regional Plan goals**.

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FOREWORD

I am pleased endorse the **Torres Strait and Northern Peninsula Regional Plan 2009-2029 Community Booklet.**



On behalf of the Integrated Service Delivery (ISD) project steering committee, I wish to thank the seven Regional Plan Working Groups for their work over the last two years, which has enabled the publishing of ISD Booklets for each community in the Torres Strait and for the Northern Peninsula Area. I also thank the many community members who provided feedback and verified the information to enable the publishing of the Booklet.

This Booklet represents the 2012 'baseline' for your community. This baseline is a vital component of the ISD initiative for the Torres Strait and Northern Peninsula Area and can be used by communities and government agencies working in the region to measure progress, improvement or change in the delivery of services and programs. This information will inform the decision-making and prioritisation processes of communities and government agencies. The sharing of information will contribute towards greater collaboration between agencies as they can see the bigger picture of who else is delivering services in the region.

I hope this Community Booklet will help explain the range of government services available in your community and the region, and show clearly who is responsible for those services. In fact, the Booklet serves as a directory of services. Your community can also use this booklet to monitor the progress of delivering the additional services identified for your community in the *Torres Strait and Northern Peninsula Regional Plan 2009-2029*.

I encourage community members to provide formal or informal reports to the Integrated Service Delivery Coordination Unit on changes or updates to the status of projects, programmes and services. Comments can be sent to isdcoordination@tsra.gov.au and will be referred to the appropriate area within the ISD project for action.

It is the goal of ISD that all stakeholders in the region work more efficiently and in a collaborative, constructive, open and transparent manner. This is a major step towards fostering and strengthening a spirit of genuine partnership and shared responsibility.

Let us all work together to achieve our vision of **'empowering our people, in our decision, in our culture for our future'**.

John T. Kris
 Chairperson
 Torres Strait Regional Authority

INTRODUCTION

In 2007 the Council of Australian Governments (COAG) agreed on the need to close the gap in life **outcomes and opportunities between Indigenous and non-Indigenous** Australians.



The National Indigenous Reform Agreement (NIRA) lists a number of targets to end Indigenous disadvantage. To address the targets, the government has made a long-term commitment across seven key areas (known as Building Blocks).

The Building Blocks are:

1. Early Childhood
2. Schooling
3. Health
4. Economic Participation
5. Healthy Homes
6. Safe Communities
7. Governance and Leadership

TORRES STRAIT AND NORTHERN PENINSULA AREA

REGIONAL PLAN 2009-2029

In 2008, the Torres Strait Regional Authority (TSRA), the Torres Strait Island Regional Council (TSIRC), the Torres Shire Council (TSC), the Northern Peninsula Area Regional Council (NPARC), and Aboriginal

and Torres Strait Islander Services (ATSIS) from the Queensland Government Department of Communities, recognised there was a need to create a plan to guide the development of the region, and identified that integrated planning and service delivery would maximise opportunities and resources in the region.

In August and September 2008, teams with representatives from the TSRA, NPARC, TSC, TSIRC and ATSIS spoke to all communities and elected leaders in the region about their needs and aspirations. In 2009, the *Torres Strait and Northern Peninsula Area Regional Plan 2009-2029* (the Regional Plan) was developed.

The Regional Plan:

1. outlines the communities' vision for the region;
2. specifies goals based on the seven COAG Building Blocks and three extra goals specific to the region;
3. outlines how to achieve these goals; and
4. calls for a regional partnership with all levels of government working together to build a strong future for the region.



The TSRA, TSC, TSIRC, NPARC and ATSIS realised that for the Regional Plan to be effective, all government agencies needed to meet and plan to **work more closely together** in the region.

An Integrated Approach

The TSRA, TSC, TSIRC, NPARC and ATSIS realised that for the Regional Plan to be effective, all government agencies needed to meet and plan to work more closely together in the region. This closer working relationship is embodied in the concept of Integrated Service Delivery.

Seven Regional Plan Working Groups were established to:

- identify all current services in the region;
- highlight gaps and duplications of services;
- prioritise community issues that need to be addressed; and
- identify short, medium and long-term goals.

A joint agency project management team was formed to:

- provide administrative support;
- bring all the working group information together for analysis;
- identify issues that cut across all working groups or Building Blocks; and
- develop a framework to support Integrated Service Delivery (ISD) and ensure that government agencies uphold their commitments.

After the information was analysed, all government agencies, as well as elected leaders, agreed to develop a document that would drive ISD. This document is called the Integrated Service Delivery Agreement (ISD Agreement). All actions that government agencies can commit to are listed in this document. The ISD Agreement commits government to complete projects in a set timeframe. These projects deliver against the objectives of the Regional Plan and address/recognise the needs of communities that were expressed in the associated 2008 consultations.

Aim of Integrated Service Delivery

- Address the needs of the communities in the region
- Make sure that all government agencies align projects with the Regional Plan
- Make sure that opportunities and resources are maximised to secure the future of the region
- Provide adequate, appropriate and coordinated service delivery to Torres Strait Island and Northern Peninsula Area communities
- Ensure government agencies talk to each other and work together more efficiently.

Why We Need Integrated Service Delivery

- Government is complex and difficult to understand, and there is too much red tape
- There are many different government agencies working in the region and sometimes there is duplication of services
- There has been a lot of change in the last few years, and a lot of consultation
- Communities feel disengaged
- Government funding must be used in the most effective way possible to deliver efficient outcomes for all communities.

The Purpose of the Community Booklet

- Provide feedback to communities, and clearly outline the issues your community talked about during the consultations in 2008 as well as what has been achieved or is in progress by 2012
- Outline what services government agencies are currently providing to your community
- Support the development and implementation of the ISD Agreement
- Provide a baseline or 'snap shot' of your community in 2012, against which progress and change can be measured in future years.

What You Will Find in This Booklet

This Community Booklet is arranged in seven chapters relating to the seven COAG Building Blocks. The three additional goals from the Regional Plan (Environmental Management; Art, Culture and Heritage; and Native Title) have been included within each of the chapters as they are key enabling activities that impact on one or more of the COAG Building Blocks.

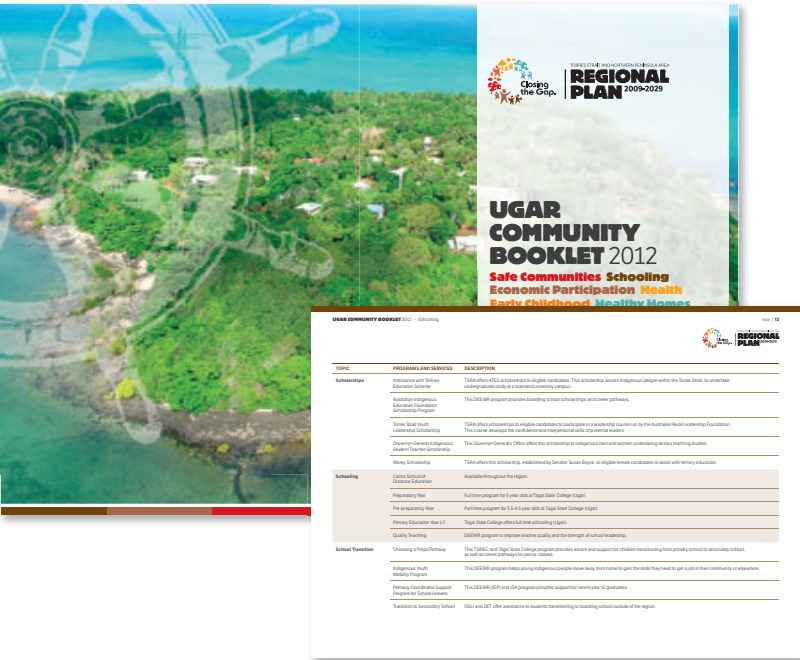
At the beginning of each chapter is a section titled **‘What your community wanted in 2008’**. The information listed in this section has come directly from the community consultations undertaken in 2008. What your community wanted has been colour coded Red, Orange and Green.

The pie charts (right) show progress made in delivering the services requested by the community in 2008, using the same colour coding as above. All of the services identified in 2008 were initially coded red. This compares with the second pie chart (2012) and shows what has been achieved in the initial ISD period.

The second section of each chapter is titled **‘What is available in your community and across the Region’**. Here you can find a list of programs and services that are currently being delivered, including a description of these services. Many of these programs and services are offered on a region-wide basis and some are state-wide or nation-wide programs and services. In some cases programs are available to your community, but it is necessary that your community approach the relevant government agency to seek access, delivery or support. Others require that individuals submit applications (for example, to apply for scholarships).

Programs and services which contribute directly to more than one of the COAG Building Blocks are listed under each chapter.

At the end of the Booklet is a list of Acronyms to explain the abbreviations used. Where the acronyms stand for government agencies or programs, they are, in many cases, accompanied by contact details (email or phone or website address) to enable you to seek further information. This means the Booklet also plays the role of a ‘Directory’ of programs and services.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Scholarships	Apprenticeship with Territory Education Centre	TCE offers ATCE scholarships to eligible candidates. This scholarship assists Indigenous people within the Torres Strait, to undertake apprenticeships with the Territory Education Centre.
	Australian Indigenous Education Leadership Scholarship Program	The AIELE program provides leadership training and career pathways.
	Torres Strait Youth Leadership Scholarship	TSL offers scholarships to eligible candidates to participate in a leadership course run by the Australian Rural Leadership Foundation. This course develops the confidence and independence skills of potential leaders.
	Queensland Indigenous Student Teacher Scholarship	The Queensland Government offers this scholarship to Indigenous men and women undertaking tertiary teaching studies.
	History Scholarship	TSL offers this scholarship, established by Senator Susan Baynes, to eligible Torres Strait candidates to assist with tertiary education.
Schooling	Centre Regional Education Foundation	Available throughout the region.
	Preparatory Year	Full-time program for 1 year olds at Torres Strait College (TSC).
	Preparatory Year 2	Part-time program for 1.5-4 year olds at Torres Strait College (TSC).
	Primary Education Year 1-7	Torres Strait College offers full-time schooling (TSC).
	Quality Teaching	QTSAP program to improve school quality and the strength of school leadership.
School Transition	Choosing a Career Pathway	The TSC and TSC offer career guidance and support for students transitioning from primary schools to secondary schools, or within career pathways for adult students.
	Indigenous Youth Mentoring Program	The QTSAP program provides young Indigenous people with support to gain the skills they need to get jobs in their community or elsewhere.
	Partnership Coordinator Support Program for Schools	The QTSAP (QTS) and TSC program provides support for recent year 12 graduates.
	Transition to Secondary School	QTS and TSC offer assistance to students transitioning to boarding schools outside of the region.

UGAR POPULATION AND HOUSING

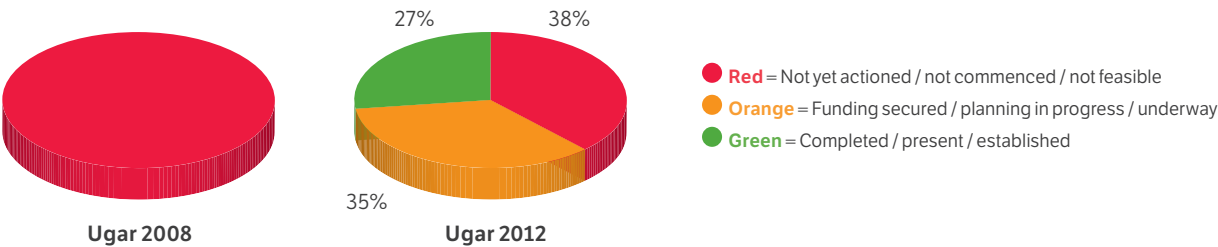
Total population:
76 (Census 2006)

Total occupied dwellings:
26 (Census 2006)

UPDATING YOUR BOOKLET

It is planned to review and update your Booklet as part of Integrated Service Delivery planning and implementation processes to be established. Note that when your Booklet is revisited in future years, issues will be reviewed to determine their status (they may have moved from red to orange or green). New issues may be added, and some may be removed. When issues are removed it could be that they have been addressed, or is not possible to deliver services on the ground in your community.

Ugar Service Request Status



A white icon depicting a family: a large adult figure and two smaller child figures.

Early Childhood

EARLY CHILDHOOD

What your community wanted in 2008:

- Establish a childcare centre.
- Develop programs to support young mothers.
- Provide accredited childcare training to community members.

PROJECT STATUS KEY

- **Red:** Not Yet Actioned / Not Commenced / May Not Be Feasible
- **Orange:** Funding Secured / Planning in Progress / Underway
- **Green:** Completed / Present / Established

What is available in your community and across the region:

TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Schooling	Preparatory Year	Full time program for 5 year olds at Tagai State College (Ugar).
	Pre-preparatory Year	Part time program for 3.5-4.5 year olds at Tagai State College (Ugar).

Two stylized white human figures are positioned to the left of the word 'Schooling'. The figure on the left is smaller and has its arms raised. The figure on the right is larger and has one arm raised.

Schooling

SCHOOLING

What your community wanted in 2008:

- Construct an additional hostel at Tagai State College (Thursday Island).
- Construct an additional class room at the primary school.
- Run apprenticeships through Tagai State College (Thursday Island).
- Construct a tuck shop at the school or in the community.
- Ensure parents are aware of schooling options (distance education).

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Infrastructure	BER Funding	Tagai State College (Ugar): refurbishment of library, office and staff room and installation of new water tank.
Safety	Adopt-a-Cop	QPS runss the Adopt-a-Cop program at Tagai State College.
	Maritime Safety Training	MSQ has rolled out a 'boat safe program' at Tagai State College and delivers educational programs to improve boating safety.
		MSQ educates community on benefits of lifejackets, distributes materials to communities, and implements training on outboard motor maintenance.
		MSQ supports the inclusion of boating safety lessons into primary school curriculum and promotes AUSMEPA throughout primary schools.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Scholarships	Assistance with Tertiary Education Scheme	TSRA offers ATEs scholarships to eligible candidates. This scholarship assists Indigenous people within the Torres Strait, to undertake undergraduate study at a mainland university campus.
	Australian Indigenous Education Foundation Scholarship Program	This DEEWR program provides boarding school scholarships and career pathways.
	Torres Strait Youth Leadership Scholarship	TSRA offers scholarships to eligible candidates to participate in a leadership course run by the Australian Rural Leadership Foundation. This course develops the confidence and interpersonal skills of potential leaders.
	Governor-General Indigenous Student Teacher Scholarship	The Governor-General's Office offers this scholarship to Indigenous men and women undertaking tertiary teaching studies.
	Morey Scholarship	TSRA offers this scholarship, established by Senator Susan Boyce, to eligible female candidates to assist with tertiary education.
Schooling	Cairns School of Distance Education	Available throughout the region.
	Preparatory Year	Full time program for 5 year olds at Tagai State College (Ugar).
	Pre-preparatory Year	Part time program for 3.5-4.5 year olds at Tagai State College (Ugar).
	Primary Education Year 1-7	Tagai State College offers full time schooling (Ugar).
	Quality Teaching	DEEWR program to improve teacher quality and the strength of school leadership.
School Transition	Choosing a Prapa Pathway	This TSIREC and Tagai State College program provides advice and support for children transitioning from primary school to secondary school, as well as career pathways for senior classes.
	Indigenous Youth Mobility Program	This DEEWR program helps young Indigenous people move away from home to gain the skills they need to get a job in their community or elsewhere.
	Pathway Coordinator Support Program for School Leavers	This DEEWR (IEP) and JSA program provides support for recent year 12 graduates.
	Transition to Secondary School	ISSU and DET offer assistance to students transitioning to boarding school outside of the region.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Tagai State College	Aboriginal and Islander Tertiary Aspiration Program	The Aboriginal and Islander Tertiary Aspiration Program is a university pathways program for students in years 4-9.
	Anti Bullying Strategy	Tagai State College has an anti bullying strategy currently in place.
	Areas of Excellence	Areas of excellence are identified and promoted through Land and Sea Sciences, Language and Culture.
	Communication Strategy	The development and instigation of a promotion and marketing strategy and establishment of a Communication Tree.
	Community Engagement	Strategy to engage parents in supporting the aspirational target of 100% students meeting minimum national standards.
	Early Years Strategy	The Early Years strategy focuses on '2012 Early Years Centre Standards' and 'Montessori Education'.
	Education Week	Education Week includes Principal for the Day; Education Showcase; Back to School.
	Flying Start Initiative	The '2014 Flying Start Initiative' supports Year 7 students move into high school.
	Growing Our Own Strategy	This strategy incorporates an Indigenous Aspiring Leaders Program.
	Healthy Lifestyle Programs	Tagai State College has partnered with various Government agencies to achieve healthy lifestyle targets together, through such initiatives as horticulture programs, school based nurses, vaccination programs and health screening.
	Horticulture in Schools Initiative	Tagai College and TSRA partner in supporting the delivery of the Horticulture in Schools Initiative. This project provides classroom learning kits, playground and classroom activities, shade houses, raised garden beds, seeds, potting mixes, fruit tree stock and worm farms.
	Inclusive Education	The Inclusive education program focuses on the success of all students, including students with disabilities, special needs and those at risk.
	Language and Culture Protocols	Protocols are in place.
	Language Syllabus 2012	The Language Syllabus 2012 involves a Campus Advisory Group, multi-media dictionary, campus behaviours list, and implementation of syllabus.
	Professional Development	Teachers have a Code of Conduct, and undergo Public Service Induction Programs.
	Quality Learning Timetable	This is a school policy stating there can be no interruption to learning between 9:00am and 1:00 pm.
	Reading for Success	The Reading for Success program encourages reading through recognition and champions, and includes sponsorships to promote community engagement.
	Responsible Behaviour Plan	Tagai State College has a responsible behaviour plan currently in place.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Tagai State College Continued	Science Priority Program	Science priority programs include: Science Spark, PowerSavvy, Earth Smart Science and Land and Sea Science.
	Senior School Strategy	Tagai State College, JCU and TNQ TAFE have developed an employment pathway strategy for senior school students.
	Sport and Rec Program	Tagai State College has a number of sports and recreation program in place.
	Student Attendance Strategy	This strategy focuses on a community approach and incorporates the Every Day Counts program.
	Teacher Housing	Housing is provided for teachers.
	Technology Delivery Model	This model sets information and communications technologies standards for teaching.
	The Arts Strategy	The Arts Strategy includes activities such as school choirs, bands, cultural dance teams and ukulele teams.
	Yumi Curriculum Framework	The foundation of the Curriculum Framework is Torres Strait language and culture.
	Yumi Education	Yumi principles and systems are embedded into college operational and school management systems.
University	James Cook University	JCU offers various external Bachelors and Masters degrees and provides support on Thursday Island for students undertaking external courses. JCU offers tailored support on Thursday Island for students undertaking a Bachelor of Education in Early Child Care externally.
Wellbeing	'Supporting Informed Choices' Program	This DEEWR funded PaCE program helps parents and caregivers participate in educational decision making, and improve educational outcomes for children.



HEALTH

What your community wanted in 2008:

- Upgrade the health care centre.
- Construct accommodation for doctors to stay over night.
- Conduct regular hearing tests and follow up.
- Recruit an animal management officer.
- Establish a local store.
- Ensure the helipad has lighting.
- Conduct regular optometrist visits.
- Establish a community garden (resolve land disputes).
- Recruit a registered nurse.
- Improve transportation options to the island (i.e. ferry).
- Recruit an environmental health worker.
- Develop and implement healthy lifestyle programs.
- Establish a desalination plant.
- Provide first aid training.
- Run drug and alcohol education campaigns.
- Establish a fully equipped nursery.

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	Community Aged Care Package Program	This HACC Program provides 4 Community Aged Care Packages in the Outer Islands (there are 19 in total across the Torres Strait).
	HACC	Funded by the Department of Health and Ageing and administered by the Queensland Government, there are limited HACC services available for the aged and disabled on outer islands (including domestic assistance, social support).
	Torres Strait Home for the Aged	Residential Care: 19 high care and 19 low care places available on Thursday Island.
Alcohol and Drugs	AA Meetings	AA mentorship and support available on Thursday Island while phone in helpline available through Cairns.
	Substance Abuse	Queensland Health provides substance abuse services (family and individual counselling).
Emergency Response	Ambulance	QAS has donated a ground transport vehicle to Ugar (owned by TSIRC).

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health	Animal Management	Queensland Health provides funding for TSIRC to employ an Animal Control Officer to register dogs/cats and impound wandering dogs. Queensland Health also provides some funding to TSIRC for visiting veterinary services.
	AQIS	AQIS traps and monitors exotic incursions and issues permits for items moving into and out of the region.
	Climate Change and Health	TSRA, Queensland Health, TSC, NPARC, TSIRC and CSIRO are working together to identify likely future health impacts associated with climate change in the Torres Strait.
	Environmental Health Services	TSIRC has an Environmental Health Worker position in the community funded through Queensland Health.
		TSIRC has a Manager and an Assistant in Environmental Health who are responsible for environmental health management in the TSIRC area.
		Queensland Health Environmental Health Officers provide technical support to the Environmental Health Worker in the community.
		TSIRC has the principal legislative responsibility for mosquito control in Outer Island communities. Queensland Health assists TSIRC with mosquito control programs.
Health Services	Medication Scheme	The Commonwealth Government has a medication scheme which subsidises medication (\$100).
	Mental Health Programs	Queensland Health has an acute mental health team that visits the region.
		Queensland Health has a family support unit on Thursday Island, which provides outreach services to support people dealing with mental health issues.
		Life Line provides phone in and online access to crisis support, suicide prevention and mental health support services.
	Primary Health Care Centres	Queensland Health runs health care centres specialising in clinical care, quality lifestyle, chronic disease, maternal and child health, environmental, mental and sexual health, GP services, acute clinical services and disaster management response.
	Primary Health and Specialist Services	The Australian Government through the Department of Health and Ageing contributes funding to support a range of primary health care and specialist services in the Torres Strait and NPA region. These include programs addressing chronic disease, maternal and child health, social and emotional wellbeing, environmental health and aged care needs. All are targeted to helping Close the Gap around Indigenous health disadvantage.
	Royal Flying Doctors Service	RFDS provides limited women's and men's health services.
	Visiting Optometrist	Queensland Health provides a visiting optometrist. The Visiting Optometrist Scheme (VOS) is also provided by the visiting optometry service provider.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Health Training	Health Traineeship	Queensland Health offers school-based and full-time traineeships and cadetships.
	Nursing Courses	JCU offers a Bachelor of Nursing on Thursday Island or externally.
Maternal and Infant Health	Healthy For Life	Provides maternal and child outreach services including ante and post natal care and child health services.
	Maternal Health Care Team	Queensland Health has a small maternal health care team on each island to monitor infant health.
	Rural Maternity Initiative Project	This Queensland Health project helps mothers to become healthier mums with healthier babies.
PNG National	Health Care Agreement	The treatment of PNG Nationals at Queensland Health clinics is part of the Australian Health Care Agreement.
	Health Issues Committee	The Health Issues Committee is working towards addressing cross border health issues and improving the management of PNG health issues by PNG.
Population Health	Communicable Diseases	Queensland Health monitors for communicable diseases and conduct contact tracing when cases are identified.
	Health Lifestyle Programs	Health Promotions unit on Thursday Island with outreach service.
		TSIRC has a Healthy Lifestyle Officer position on Ugar.
	IBIS Healthy Eat Program	IBIS has developed a pricing policy that offers specials only for healthy food; advises and informs the public on healthy eating; and promotes water and non-sugared drinks.
	Occupational Therapists	Queensland Health and DOC's Housing Service have visiting occupational therapists.
Safety	Domestic Violence Programs	Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service.
		Lena Passi: provides court support to victims of domestic violence (outreach service).
		Relationships Australia: provides counselling and family dispute resolution (mediation) services via phone.
		DVConnect: provides a state-wide domestic and family violence telephone service, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.
		Domestic Violence Month: during Domestic Violence Month Queensland Police, in conjunction with Mura Kosker Sorority, delivers information sessions across the Torres Strait to educate communities about domestic violence.
		Walk Away Cool Down Program: a Queensland Police program that targets anger management and domestic violence.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety Continued	Family Support (including emergency relief)	Mura Kosker Sorority provides emergency relief funding in crisis situations.
		ICAN provides financial counselling and no interest loan schemes.
Safety of Children	Brave Hearts Program	This program is phone in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DOC (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote the safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island who provides outreach services, and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care and takes community reports on the well being of children in communities.
	Recognised Entity Worker	The Recognised Entity Worker assists and ensures children at risk and young people receive the best available, culturally appropriate advice and services (outreach).
	Safe House	DOC plans to construct a safe house for children in the Torres Strait and NPA region.
	Thursday Island Child Safety Service Centre	The Centre offers various programs relating to child protection, domestic violence, drugs, alcohol, homelessness, disability, neglect and sexual assault (outreach service).
Sexual and Reproductive Health	Clinics and Family Planning	Queensland Health runs Women's and Men's Health clinics in sexual health.
		A Public Health Physician visits and works with Torres Strait health teams to improve sexual health services and community relations.
		Family Planning Queensland provides family planning education and resources to communities and professionals, some training (fee for service) on sexual and reproductive health.
		Family Planning Queensland's Sexual Assault Team (phone-in).
Sports and Recreation	Torres Strait Youth Recreational Sporting Association Inc	TSYRSA runs and provides funding for various sporting activities.



Economic Participation

ECONOMIC PARTICIPATION

What your community wanted in 2008:

- Identify a viable local industry that can be owned and operated by community members (aquaculture farming).
- Investigate the option of a flexible fishing licence to allow fishermen to fish outside the protected zone.
- Develop a fisheries management plan (sustainable fishing).
- Recruit an environmental health worker.
- Recruit a trained mechanic .
- Provide workshops on licensing requirements.
- Investigate the possibility of constructing an airstrip.
- Establish a designated Arts Centre Building.
- Upgrade the existing freezer and provide adequate training to run and maintain the freezer.
- Develop initiatives to enable fishermen to purchase commercial fishing boats.
- Establish a fish farm.
- Provide apprenticeship training by cluster.
- Establish tourism enterprises and ventures (dance troops, cooking classes, tours etc).
- Investigate options to subsidise transport costs (helicopter).
- Provide coxswain training and Master 5 qualifications.
- Investigate the options for employing local artists to run art classes.

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Accommodation	Guest House	Ugar Guest House.
Arts and Culture	Arts (CDEP Conversion)	COAG initiative delivered through the Department of Prime Minister and Cabinet and the TSRA to transition 35 CDEP participants working in the arts and culture area into real jobs under the National Job Transitions program.
	Cultural Awareness	TNQ TAFE runs courses in cultural awareness.
	Cultural Maintenance	TSIRC has conducted language maintenance programs
	Torres Strait Islands Artists	TSRA provides funding to artists via its Culture, Arts and Heritage Program.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
CDEP	CDEP	TSRA, FaHCSIA, DEEWR, Centrelink, CEA, ITEC and Job Find Centre are involved in CDEP programs. TSIRC is a CDEP employer. Community Action Plan approved and in line with the TSRA Development Plan commencing 1 July 2011.
	Community Development	FaHCSIA, TSRA, CEA, ITEC and Job Find Centre support and develop Indigenous communities and organisations. TSIRC is a CDEP employer.
	Work Readiness	FaHCSIA, TSRA, CEA, ITEC and Job Find Centre assist jobseekers to develop their skills and improve their chances of obtaining employment outside the CDEP program. TSIRC is a CDEP employer.
Community Volunteers	Indigenous Community Volunteers	Volunteers with specific skills can be placed in a community to assist with particular projects. The community must submit a request with justification of need to Indigenous Community Volunteers.
Economic Planning	Ministerial Roundtable on Indigenous Economic Participation and Development	Currently the Indigenous Jobs and Enterprise Taskforce is negotiating a mentoring project with a major company in North Queensland to employ Aboriginal and Torres Strait Islander people.
Employment Services	Centrelink	Centrelink provides an outreach service to outer islands supported by TSIRC.
	ICAN	ICAN provides financial counselling, no interest loan schemes and small business training (outreach).
	Indigenous Business Hub	The NAB Indigenous Business Hub assists Torres Strait Islanders to establish their own businesses.
	Job Services Australia	DEEWR sub-contracts services to community based organisations.
Fisheries	Fisheries Leasing and Quota Management	TSRA facilitates the leasing of Torres Strait Islander owned finfish quota which generates revenue that is used to provide a fisheries benefit in the community. This is reviewed annually and as the Islander sector increases its catch, the amount of quota they lease out will be reduced.
	Fishing Operations	There are currently 3 active commercial Traditional Inhabitant Boat licences with endorsements to commercially catch Tropical Rock Lobster (Kaiar), Reef Line Species (i.e. Coral Trout) and Mackerel.
	Fishing and Hunting	TSRA and AFMA run initiatives to ensure local fishing/hunting are undertaken in a sustainable way.
	Freezer	Council own the freezer but it is not operating.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Grants	CEIS Grants	The TSRA offers grants for a range of economic development activities that contribute to the outcomes contained in the TSRA Development Plan.
	CEIS Grants - Ugar	TSRA provided a grant to TSIRC to establish a fuel bowser and construct an IBIS Store.
	Indigenous Business Development Grant Scheme	DEEDI provides grants for the tourism, retail, aquaculture and mining sectors.
PBC	Ugar Ged Kem Le Zeuber Er Kep Le (TSI) Corporation RNTBC	Prescribed Bodies Corporate - holders of the land on behalf of the Traditional Owners.
Rangers	Working on Country Program	Working on Country Program (DEWHA, TSRA, TSIRC) aims to develop a sustainable ranger service that is responsible for environmental management through activities such as weed and feral animal control.
Training and Skills Development	Enhancing Indigenous Agribusiness	A DEEDI and Biosecurity Qld program that helps Indigenous communities realise the economic potential that comes with access to and ownership of traditional lands.
	Indigenous Employment and Training Mangers	This DEEDI service helps identify and assist with the creation of sustainable employment and training opportunities for local Indigenous people.
	Indigenous Employment Program	Under this program DEEWR provides pre-employment training, work experience and mentoring.
	Indigenous Enterprise Development Officers	DEEDI officers provide assistance to numerous Indigenous businesses.
	QBuild Apprenticeship Program	This Department of Public Works program is available to eligible candidates.
	Small Business Training	TSRA in conjunction with TAFE deliver Certificate III in Micro Business Operations.
	Training Initiatives for Indigenous Adults in Regional and Remote Communities	DET in conjunction with Partec Institute and Simmonds and Bristow offer Certificate II and III in Polmer Processing and Certificate II and III in Water Operations.
Transportation	Charter Flights	Heli Charters, Australian Helicopters, Cape York Helicopters, Reef Helicopters.
	Sea Freight	Sea Swift



Healthy Homes

HEALTHY HOMES

What your community wanted in 2008:

- Investigate alternative types of houses for the community.
- Ensure septic tanks are regularly pumped.
- Develop home ownership initiatives.¹
- Complete new houses and renovations.
- Investigate the use of kit homes.
- Ensure the community is aware of housing wait list procedures.
- Establish a transitional housing program to assist families to return to the island.
- Involve traditional owners in land management planning.
- Develop a waste management strategy.²
- Develop a rent-to-buy scheme.
- Construct new houses, particularly for singles.
- Ensure houses are constructed to national building standards.
- Ensure housing designs take into account the unique environment and community needs.³

PROJECT STATUS KEY

- **Red:** Not Yet Actioned / Not Commenced / May Not Be Feasible
- **Orange:** Funding Secured / Planning in Progress / Underway
- **Green:** Completed / Present / Established

NOTES

- 1** The Torres Strait Regional Authority operates a Home Loans Program.
- 2** A Regional Waste Management Strategy is being developed.
- 3** The Department of Communities' Housing Service uses a formula when constructing new housing to ensure it caters to tenants' needs and environment.

What is available in your community and across the region:

TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	Community Aged Care Package Program	This HACC Program provides 4 Community Aged Care Packages in the Outer Islands (there are 19 in total across the Torres Strait).
	HACC	Funded by the Department of Health and Ageing and administered by the Queensland Government, there are limited HACC services available for the aged and disabled on outer islands (including domestic assistance, social support).
Climate Change	Climate Change Programs	The Torres Strait Climate Change Strategy has been developed and is in the process of being implemented.
	Energy Saving Programs	DLGP and Ergon Energy are working together on energy saving programs.
		TSIRC runs water wise projects.



TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health	Animal Management	Queensland Health provides funding for TSIRC to employ Animal Control Officers to register dogs/cats and impound wandering dogs. Queensland Health also provides some funding to TSIRC for visiting veterinary services.
	Environmental Health Services	TSIRC has an Environmental Health Worker position in the community funded through Queensland Health.
		TSIRC has a Manager and an Assistant in Environmental Health who are responsible for environmental health management in the TSIRC area.
		Queensland Health Environmental Health Officers provide technical support to the Environmental Health Worker in the community.
		TSIRC has the principal legislative responsibility for mosquito control in Outer Island communities. Queensland Health assists TSIRC with mosquito control programs.
	Metal Waste	TSC and TSIRC are working on a joint project to remove metal waste from the region.
	Occupational Therapists	Queensland Health and the Housing Service of DOC have visiting occupational therapists.
	Repairs and Maintenance	QBuild provides repair and maintenance services.
	Sustainable Horticulture Project	TSRA is coordinating a sustainable horticulture project to support individuals, families and communities throughout the Torres Strait to grow fruits, vegetables and herbs through providing financial and technical support, and community education and awareness raising materials.
	Tenancy Management (Social Housing Rental Agreement)	Tenancy is managed by TSIRC.
	Upgrades to Houses	DOC (Community Property Portfolio) has targeted a number of upgrades. QBuild will carry out these projects.
	Upgrades to Steps and Handrails	DOC (Community Property Portfolio) has targeted a number of steps and handrail projects. QBuild will carry out these projects.
	Waste Management (Dumps)	TSIRC has a waste collection site.
	Waste Management (Recycling)	IBIS plans to recycle its cardboard.
	Water	Water related services will be addressed by DLGP and TSIRC.

TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Ownership	Home Loans	Available to eligible candidates.
	Home Ownership	TSRA is planning for home ownership in the future and currently offers education packages around home ownership.
Planning	Asset Sustainability	Region wide programs include: refurbishment of water treatment/pumping facilities, establishment of sewage testing facilities, installation of emergency back-up generators for sewage pump stations, investigations of existing desalination infrastructure within the Torres Strait.
	Joint Torres Strait Housing and Infrastructure Committee	A collection of agencies (including TSRA, TSC, DLGP, NPARC, QT, ATIS, FaHCSIA, RILPO, ICC Cairns, Queensland Health, DERM, TSIRC, DTMR, DOC) make up this committee and are responsible for infrastructure projects in the region.
	New Houses	TSIRC plans to construct one new house under CCP.
	Sustainable Land Use Planning	TSRA has supported the development of a land use plan that guides future sustainable land use and identifies key environmental assets, threats and development constraints on the islands.
Safety	Domestic Violence Programs	Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service.
		Lena Passi: provides court support to victims of domestic violence (outreach service).
		Relationships Australia: provides counselling and family dispute resolution (mediation) services via phone.
		DVConnect: provides a state-wide domestic and family violence telephone service, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.
		Domestic Violence Month: during Domestic Violence Month Queensland Police, in conjunction with Mura Kosker Sorority, delivers information sessions across the Torres Strait to educate communities about domestic violence.
		Walk Away Cool Down Program: a Queensland Police program that targets anger management and domestic violence.
	Fire Safety	Operation Safe Home: a QFRS program that conducts fire audits of homes (arranged via phone in service).



TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Safety of Children	Brave Hearts Program	This program is phone in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DOC (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote the safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island who provides outreach services, and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care and takes community reports on the well being of children in communities.
	Recognised Entity Worker	The Recognised Entity Worker assists and ensures children at risk and young people receive the best available, culturally appropriate advice and services (outreach).
	Safe House	DOC plans to construct a safe house for children in the Torres Strait and NPA region.
	Thursday Island Child Safety Service Centre	The Centre offers various programs relating to child protection, domestic violence, drugs, alcohol, homelessness, disability, neglect and sexual assault (outreach service).



Safe Communities

SAFE COMMUNITIES



What your community wanted in 2008:

- Develop a turtle and dugong management plan.
- Establish a Community Justice Group.
- Establish a state police presence on the island.
- Ensure the wharf is regularly maintained.
- Develop a town plan (infrastructure, land, transport).⁴
- Construct more parks and gardens.
- Develop a drainage strategy (construction, maintenance).
- Dredge the channel.
- Fill the community police position.
- Recruit a full time operator for the RIBS facility.
- Investigate alternative modes of transport for the island (diesel ferry).
- Investigate subsidising the helicopter services.
- Develop erosion control strategies.

PROJECT STATUS KEY

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NOTES

⁴ Sustainable Land Use Plans for each island community have been developed and are available to the public on the TSRA website.

What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	Community Aged Care Package Program	This HACC Program provides 4 Community Aged Care Packages in the Outer Islands (there are 19 in total across the Torres Strait).
	HACC	Funded by the Department of Health and Ageing and administered by the Queensland Government, there are limited HACC services for the aged and disabled available on outer islands (including domestic assistance, social support).
Alcohol and Drugs	AA Meetings	AA mentorship and support available on Thursday Island while phone helpline available through Cairns.
	Substance Abuse	Queensland Health provides substance abuse services (family and individual counselling).
Border Issues	Border Patrols	Australian Customs and Border Protection Service conduct joint cross border patrols and visit Torres Strait Islands and villages in PNG's Western Province to discuss matters with communities.
	Immigration Control	The Department of Immigration and Citizenship tracks Treaty movements.
	Treaty Liaison Visits	DIAC, DFAT, Customs, AFP, QPOL and AQIS conduct Treaty liaison visits.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Conservation	Complete Land Use Planning for New Development	This TSRA, DLGP, DERM and TSIRC project will provide 26 dwellings throughout TSIRC communities. Site clearance, soil testing and site surveys completed.
	Dugong and Turtle Project	TSRA has supported the development and implementation of a community-based Dugong and Turtle Management Plan (in partnership with Traditional Owners, PZJA partners, TSIRC and researchers).
	Seagrass Monitoring	This is a DEEDI, TSRA and Tagai State College program to monitor seagrass habitat, conditions and trends at nominated sites.
	Working on Country (Ranger Program)	Community consultation is underway regarding proposed expansion of the Ranger Program to remaining communities.
Disaster Management	Disaster Management	TSIRC is currently drafting a Disaster Management Plan.
		Disaster management training exercises are run in the Torres Strait approximately yearly.
	Keeping Our Mob Climate Safe (KOMCS)	This is a DOC and EMQ project to improve community preparedness and reduce vulnerability to extreme weather events.
		A KOMCS officer provides ongoing support to the SES.
	Natural Disaster Preparation	EMQ delivers announcements on issues such as cyclone preparation, storm surge and king tide safety.
		EMQ's tsunami kits are available at schools and in the community.
		EMQ evacuation kits are available. They include: non perishables, radio, pots, plates, water containers, torch, blankets, candles and bags etc.
	Regional Emergency Management Plan	EMQ, TSIRC, TSC, TSRA, DOC, Queensland Health, MSQ, AMSA, QPS have a combined Emergency Management Plan.
Emergency Response	Ambulance	QAS donated a ground transport vehicle to Ugar (owned by TSIRC)
		Royal Flying Doctors provides patient transport to Cairns if needed.
		Queensland Health provide a medivac service to Thursday Island Hospital
	First Responders	QAS is currently expanding its First Responders Group.
	SES	No SES capability.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health	Animal Management	Queensland Health provides funding for TSIRC to employ Animal Control Officers to register dogs/cats and impound wandering dogs. Queensland Health also provides some funding to TSIRC for visiting veterinary services.
	AQIS	AQIS traps and monitors exotic incursions and issues permits for items moving into and out of the region.
	Climate Change Research	TSRA is facilitating various research, mapping, modelling and monitoring activities to determine the current and possible future impacts of climate change in the region, through the Coastal Management Committee and Coasts and Climate Working Group.
	Community Clean Up	TSIRC conducts two community clean ups per year.
	Environmental Health Services	TSIRC has an Environmental Health Worker position in the community funded through Queensland Health.
		TSIRC has a Manager and an Assistant in Environmental Health who are responsible for environmental health management in the TSIRC area.
		Queensland Health Environmental Health Officers provide technical support to the Environmental Health Worker in the community.
		TSIRC has the principal legislative responsibility for mosquito control in Outer Island communities. Queensland Health assists TSIRC with mosquito control programs.
Infrastructure	Renewable Energy Alternatives	TSRA, ICC, TSIRC, TSC, NPARC, ERGON and CAT are investigating and trialling renewable energy alternatives appropriate for the region.
	Sustainable Horticulture Project	TSRA is coordinating a sustainable horticulture project to support individuals, families and communities throughout the Torres Strait to grow fruits, vegetables and herbs through providing financial and technical support, and community education and awareness raising materials.
	RIBS	The RIBS facility is not operating.
	Dolphin and Pontoon Replacement	The dolphin and pontoon were replaced in 2010.
	Jetty Accessibility Strategy	A strategy currently being developed by DTMR, QT and TSIRC that conforms to accessibility standards and contains concepts for jetty maintenance.
	Marine Beacons	AMSA looks after shipping beacons and MSQ harbour beacons
	QTRIP	QTRIP will install, upgrade or replace boat/ barge mooring facilities across various locations in the Torres Strait.
		QTRIP continues to provide training and skill development in various communities across the Torres Strait
		QTRIP will undertake transport project planning at various locations across the Torres Strait.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Infrastructure Continued	Regional Asset Renewal	This TSIRC, DLGP and FaHCSIA project is at the design report stage
	Road and Drainage	A number of road projects have been identified by TSIRC as being high priority. This includes rectification of previously constructed roads and drainage, sealing of key gravel roads and establishing formal drainage.
	Sustainable Land Use Planning	TSRA has supported the development of a plan that guides future sustainable land use and identifies key environmental assets, threats and development constraints on the islands.
	Tide Gauge	A regional tide gauge network is being rolled out by TSRA, TSIRC and DERM to improve the quality of data to assist with flood risk mapping, early warnings and surveying.
Justice	Community Justice Group	Currently inactive and not funded.
	Court	No Court held on Ugar. Offenders from this community attend the court circuit in their cluster, with the closest being Erub which occurs up to 4 days per year.
	Cultural Counselling for Offenders	Offenders on outer islands can be referred to their Community Justice Group for informal cultural counselling with the support of Queensland Corrective Services, Probation and Parole Services.
	Dispute Resolution	The Dispute Resolution Centre in Cairns provides outreach mediation services.
	LawHelp	LawHelp gives corporations registered under the Corporations (Aboriginal and Torres Strait Islander) Act 2006 access to pro-bono legal advice.
	Legal Aid Queensland	Legal Aid Queensland provides advice monthly on non-criminal issues.
	Legal Representation	The Aboriginal and Torres Strait Islander Legal Services (Qld) provides legal representation to Torres Strait Islanders and Aboriginal offenders in relation to criminal matters.
	Probation and Parole	The Department of Corrective Services – Probation and Parole Services - supervises adult offenders on court orders and delivers specific programs to address individual offending behaviours. The Probation and Parole team are situated at Thursday Island and service the NPA and Torres Strait region on a regular basis.
	Youth Justice	Youth Justice Services (DOC) is designed for young people under 17 years of age on court orders. Statutory caseworkers visit communities every month on a needs basis.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Maritime Safety	AMSA	Pacific Adventurer Response: this AMSA vessel responds to accidents and safety incidents.
		Commercial Vessel Safety: this AMSA program keeps water ways and passages safe for commercial vessels.
		Reducing Risk of Ocean Pollution: this AMSA program prevents and reduces the risk of maritime incidents polluting the ocean.
		Maritime Safety Education: this AMSA program educates the population about trip planning, engine maintenance and fuel carriage.
	Boat Licensing	MSQ provides licensing on outer islands for free.
	Maritime Safety Training	MSQ has rolled out a 'boat safe program' at Tagai State College and delivers educational programs to improve boating safety. MSQ officers also support marine studies programs at the school.
		MSQ distributes materials to communities and implements training on outboard motor maintenance.
		Promote Lifejackets: this MSQ program promotes the wearing of life jackets particularly amongst children.
		Support Grab Bag Scheme: this MSQ scheme, implemented in partnership with IBIS, allows individuals to borrow maritime emergency bags.
		MSQ supports the inclusion of boating safety lessons into primary school curriculum and promotes AUSMEPA throughout primary schools.
Planning	Biodiversity Management Planning	DERM, AQIS, ED and TSRA are working together to coordinate and manage pests and weeds in the Torres Strait.
	Road Safety Advisory Group	Based on Thursday Island the Advisory Group looks at issues such as road safety messages, pedestrian crossings, child restraints and L and P plates.
	Torres Strait Climate Change Strategy	This strategy will inform future work of the Coastal Management Committee and is an integrated and collaborative approach to addressing the impacts of climate change in the Torres Strait.
	Traditional Ecological Knowledge	This program aims to maintain and revitalise traditional ecological knowledge, and to integrate cultural knowledge with western scientific datasets about the region.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety	Adopt-a-Cop	QPS and TSIRC run an Adopt-a-Cop program.
	Australian Federal Police	AFP conducts cross border patrols with Australian Customs and Border Protection Service and QPS.
	Community Police	One Community Police Officer-In-Charge and one Community Police Officer are stationed on the island.
	Domestic Violence Programs	Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service.
		Lena Passi: provides court support to victims of domestic violence (outreach service).
		Relationships Australia: provides counselling, family dispute resolution (mediation) services via phone.
		DVConnect: provides a state-wide domestic and family violence telephone service, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.
		Domestic Violence Month: during Domestic Violence Month Queensland Police, in conjunction with Mura Kosker Sorority, delivers information sessions across the Torres Strait to educate communities about domestic violence.
		Walk Away Cool Down Program: a Queensland Police program that targets anger management and domestic violence.
	Drivers Licence	DTMR visits the outer islands to conduct licence testing.
	Financial Family Support	Mura Kosker Sorority provides emergency relief funding in crisis situations.
		ICAN provides financial counselling and no interest loan schemes.
	Fire Safety	Operation Safe Home: a QFRS program that conducts fire audits of homes (arranged via phone in service).
	Police	Queensland Police have a plane with monthly air time.
	Work Place Safety	WHSQ (JAG) promotes health and safety in the region, conducts safety week, school visits and community activities to promote workplace health and safety. WHSQ also disseminates workplace health and safety information and conducts workplace inspections.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety of Children	Brave Hearts Program	This program is phone in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DOC (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote the safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island who provides outreach services, and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care and takes community reports on the well being of children in communities.
	Recognised Entity Worker	The Recognised Entity Worker assists and ensures children at risk and young people receive the best available, culturally appropriate advice and services (outreach).
	Safe House	DOC plans to construct a safe house for children in the Torres Strait and NPA region.
	Thursday Island Child Safety Service Centre	The Centre offers various programs relating to child protection, domestic violence, drugs, alcohol, homelessness, disability, neglect and sexual assault (outreach service).



Governance and Leadership

GOVERNANCE AND LEADERSHIP



What your community wanted in 2008:

- Provide information on Council roles and responsibilities to the community.
- Review native title management and governance.
- Ensure the PBC holds regular meetings.

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Apprenticeships, Cadetships and Traineeships	Apprenticeships and Cadetships	There are apprenticeship and cadetship vacancies across all operational areas of TSIRC, DET, DEEDI, DEEWR, QBuild, CEA, TSRA, Job Find and ITEC.
	Health Cadetship and Internship	Queensland Health offers school-based and full-time traineeships and cadetships.
	Indigenous Cadetship Support	This DEEWR program improves job prospects for Indigenous Australian students. It links full-time Indigenous students undertaking a Diploma, an Advanced Diploma or first undergraduate degree with employers who can give them work placements and ongoing employment.
Career Development	Career Trek Program	This Australian Public Service Commission program enhances access to career development opportunities for regionally based APS staff and those employed by small to medium sized agencies.
	Indigenous APS Employees Network	This Australian Public Service Commission forum shares information and experiences, provides support and encouragement and promotes cultural awareness and respect in the APS.
	Indigenous Mentoring Program	This DET and DOC program focuses on development and implementation of regional mentoring programs for Indigenous workers, volunteers and carers in community services.
	Indigenous Youth Mobility Program	This DEEWR program helps young Indigenous people move away from home to gain the skills they need to get a job in their community or elsewhere.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Community Plans	Community Plans	TSIRC is legislated to develop a Community Plan.
	Community Profiles	DOC (ATSIS) has community profiles which provide a description of all communities in the region.
	Cultural Protocols	TSRA has developed a Cultural Policy and associated Cultural Protocols.
Community Volunteers	Indigenous Community Volunteers	Volunteers with specific skills can be placed in a community to assist with particular projects. The community must submit a request with justification of need to Indigenous Community Volunteers.
PBC	Ugar Ged Kem Le Zeuber Er Kep Le (TSI) Corporation RNTBC	Prescribed Bodies Corporate - holders of the land on behalf of the Traditional Owners.
	PBC Support	TSRA employs a PBC support officer.
Scholarships	AFL Scholarship	Cape AFL offers scholarship to eligible candidates.
	Assistance with Tertiary Education Scheme	TSRA offers ATEs scholarships to eligible candidates. It assists Indigenous people within the Torres Strait to undertake undergraduate study at a mainland university campus.
	Australian Indigenous Education Foundation Scholarship Program	This DEEWR program provides boarding school scholarships and career pathways.
	Governor-General Indigenous Student Teacher Scholarship	The Governor-General's Office offers this scholarship to Indigenous men and women undertaking tertiary teaching studies.
	Morey Scholarship	TSRA offers this scholarship, established by Senator Susan Boyce, to eligible female candidates seeking assistance with tertiary education.
Training and Courses	Torres Strait Youth Leadership Scholarship	TSRA offers scholarships to eligible candidates to participate in a leadership course run by the Australian Rural Leadership Foundation. This course develops the confidence and interpersonal skills of potential leaders.
	Australian Rural Leadership Foundation's Training Rural Australians in Leadership	TSRA offers scholarships to eligible candidates to participate in TRAIL. This program is a short, intensive 8 day residential program for emerging rural leaders to build new skills and develop a strong network of peers.
	Australian Rural Leadership Program	TSRA offers scholarships to eligible candidates to participate in this program. This program seeks to build resilient rural communities by developing leaders and involves up to 35 individuals in each 18 month course.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Training and Courses Continued	Certificate IV in Local Government, Diploma in Government	TSIRC offers these courses to eligible candidates.
	Compliance-annual Reporting and Corporate Governance Training	These ORIC programs are specifically for Directors and interested members of Aboriginal and Torres Strait Islander Corporations.
	Diploma of Local Government	TSIRC offers this course to eligible candidates.
	Elected Member Training	TSIRC offers this training to eligible candidates (Elected Members).
	Executive Board Members Mentoring Initiative	TSRA offers this capacity building exercise to eligible candidates (Executive Board).
	Good Decision Making	TSIRC offers this program to eligible candidates (Councillors and Divisional Managers).
	Indigenous Leadership Program (Men, Women and Youth)	FaHCSIA offers this program to eligible candidates. Participants embark on a personal leadership journey to develop the skills to become strong leaders in their families and community.
	Indigenous Men's Leadership Conference	FaHCSIA offers eligible candidates support to attend this conference.
	Reporting Compliance Project	This ORIC project assists corporations with annual reporting compliance.
	Skilled Workforce	TSIRC program specifically for Councillors and Divisional Managers.
	Strengthening Boards	Partnership assisting Aboriginal and Torres Strait Islander Corporations to find independent directors.
	The Strong Voices	This DOC (Office for Women) program is designed to provide Indigenous women with the knowledge, skills and confidence to help inspire and guide the development of women and girls in their communities.
	Wal Meta Unit Leadership Program	This DEEDI program is designed specifically for Indigenous employees in the Queensland Public Sector with a focus on pro-active learning, on-the-job experience, accredited and non-accredited training.

LIST OF ABBREVIATIONS & CONTACT DETAILS

AA	Alcoholics Anonymous	Email: aacairns@bigpond.com Phone: (07) 4051 2872
AAP	Annual Action Plan	
AFMA	Australian Fisheries Management Authority	Website: http://www.afma.gov.au Phone: Thursday Island Office: (07) 4069 1990; National Switchboard: 1300 723 621
AFP	Australian Federal Police	Website: http://www.afp.gov.au Phone: Thursday Island Office: (07) 4069 1899; National Switchboard: (02) 6131 3000
AIMS	Australian Institute of Marine Science	Website: http://www.aims.gov.au Phone: (07) 4753 4444
AITAP	Aboriginal and Islander Tertiary Aspiration Program	
AMR	Alcohol Management Reform	
AMSA	Australian Maritime Safety Authority	Website: http://www.amsa.gov.au Phone: Thursday Island Office: (07) 4090 3079; Main Switchboard: (02) 6279 5000
ANC	Australian Navy Cadets	Website: www.cadetnet.gov.au/anc Phone: (07) 4069 0510
APS	Australian Public Service	
APSC	Australian Public Service Commission	Website: http://www.apsc.gov.au Phone: Switchboard: (02) 6202 3500
AQIS	Australian Quarantine and Inspection Service	Website: http://www.daff.gov.au/aqis Phone: Thursday Island Office: (07) 4069 1185; National Switchboard: 1800 020 504
ARLF	Australian Rural Leadership Foundation	Website: http://www.rural-leaders.com.au Phone: (02) 6281 0680
ATODS	Alcohol, Tobacco and other Drug Services	Phone: Thursday Island (07) 4069 0400
ATSI	Aboriginal and Torres Strait Islander	
ATSILS	Aboriginal & Torres Strait Islander Legal Services	Website: http://www.atsils.com.au Phone: Cairns Office: (07) 4046 6400
ATSIS	Aboriginal and Torres Strait Islander Services	Website: http://www.communities.qld.gov.au/atsis Phone: (07) 4069 1243
AUSMEPA	Australian Marine Environment Protection Association	Website: http://www.ausmepa.org.au Phone: National Office: (02) 6254 2559



BER	Building the Education Revolution	Website: http://www.deewr.gov.au/Schooling/BuildingTheEducationRevolution/Pages/default.aspx
	Biosecurity	Website: http://www.daff.gov.au/ba Phone: (02) 6272 3933
	Brave Hearts Program	Website: http://www.bravehearts.org.au Phone: 1800 272 831
CAFS	Child and Family Services	Website: http://www.cafs.org.au Phone: Mura Kosker (07) 4069 1663
CCLO	Cross Cultural Liaison Officer	Website: http://www.police.qld.gov.au/programs/community/CulturalAdvisory/cclo.htm Phone: (07) 4069 1520
CCP	Community Construction Program	
CCSQ	Community Capacity and Service Quality	Website: http://www.communities.qld.gov.au Phone: (07) 4036 5400
CCYPCG	Commissioner for Children and Young People and Child Guardian	Website: http://www.ccypcg.qld.gov.au Phone: 1800 688 275
CDEP	Community Development Employment Program	Website: http://www.facs.gov.au/sa/indigenous/progserv/families/cdep/Pages/default.aspx
CEA	Career Employment Australia	Website: http://www.ceagroup.com.au Phone: (07) 4212 0000
CEIS	Community Economics Initiatives Scheme	Website: http://www.tsra.gov.au/the-tsra/economic-development/community-economic-initiatives-scheme.aspx
CIB	Criminal Investigation Branch	
COAG	Council of Australian Governments	Website: http://www.coag.gov.au Phone: (02) 6271 5111
COLA	Covered Outside Learning Area	
CPIU	Child Protection and Investigation Unit	Website: http://www.police.qld.gov.au Email: CPIU.ThursdayIsland@police.qld.gov.au Phone: (07) 4069 1333
CSIRO	Commonwealth Scientific and Industrial Research Organisation	Website: http://www.csiro.au Phone: 1300 363 400
	Cairns School of Distance Education	Website: http://cairnssde.eq.edu.au Phone: (07) 4080 9111
	Cape AFL	Website: http://www.aflcapeyork.com.au Phone: (07) 4054 5199
	Customs	Website: http://www.customs.gov.au Phone: Thursday Island Office: (07) 4083 1800; General Enquiries: 1300 363 263

DCCEE	Department of Climate Change and Energy Efficiency	Website: http://www.climatechange.gov.au Phone: General Enquiries: 1800 057 590
DCS	Department of Community Safety	Website: http://www.communitysafety.qld.gov.au Phone: (07) 324 7881
DEEDI	Department of Employment, Economic Development and Innovation	Website: http://www.deedi.qld.gov.au Phone: 13 25 23 Thursday Island (07) 4069 2420
DEEWR	Department of Education, Employment and Workplace Relations	Website: http://www.deewr.gov.au Phone: General Enquiries: 1300 363 079; Thursday Island (07) 30 6400
DERM	Department of Environment and Resource Management	Website: http://www.derm.qld.gov.au Phone: 13 74 68
DEST	Department of Education Science and Training	Website: http://www.dest.gov.au
DET	Department of Education and Training	Website: http://deta.qld.gov.au Phone: (07) 3237 0111
DEWHA	Department of the Environment, Water, Heritage and the Arts	Website: http://www.environment.gov.au Phone: 1800 803 772
DFAT	Department of Foreign Affairs and Trading	Website: http://www.dfat.gov.au Phone: (07) 4069 2188
DIAC	Department of Immigration and Citizenship	Website: http://www.immi.gov.au Phone: (07) 4069 1292
DITRDLG	Department of Infrastructure, Transport, Regional Development and Local Government	Website: http://www.infrastructure.gov.au Phone: (07) 3838 9991
DLGP	Department of Local Government and Planning	Website: http://dlgp.qld.gov.au Phone: 13 74 68 Cairns (07) 4039 8305
DOC	Department of Communities	Website: http://www.communities.qld.gov.au Phone: FNQ Office of the Regional Director (07) 4036 5522 Torres Strait ATSI office (07) 4069 1243
DOHA	Department of Health and Aging	Website: http://www.health.gov.au Phone: 1800 020 103
DPC	Department of the Premier and Cabinet	Website: http://www.premiers.qld.gov.au Phone: (07) 3224 2111
DPI	Department of Primary Industries	Website: http://www.dpi.qld.gov.au Phone: 13 25 23
DPMC	Department of the Prime Minister and Cabinet	Website: http://www.dpmc.gov.au



DPW	Department of Public Works	Website: http://www.publicworks.qld.gov.au Phone: (07) 3227 7111
DSQ	Disability Services Queensland	Website: http://www.communities.qld.gov.au/disability/disability-and-community-care Phone: Thursday Island (07) 4069 2829
DTMR	Department of Transport and Main Roads	Website: http://www.tmr.qld.gov.au Phone: (07) 3834 2011
DV	Domestic Violence	
	Dispute Resolution Centre	Phone: Cairns: (07) 4039 8742
	DV Connect	Website: http://www.dvconnect.org Phone: Women's line: 1800 811 811; Men's line: 1800 600 636
EMQ	Emergency Management Queensland	Website: http://www.emergency.qld.gov.au/emq Phone: (07) 3247 8511
ENT	Ear, Nose and Throat	
EQ	Education Queensland	Website: http://education.qld.gov.au Phone: (07) 3237 0111
EYC	Early Years Centre	Website: http://deta.qld.gov.au/earlychildhood/families/early-years-centres.html
	Ergon Energy	Website: http://www.ergon.com.au Phone: General Enquiries: 13 10 46
FACs	Family and Community Services	
FAHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs	Website: http://www.fahcsia.gov.au Phone: Brisbane Office: (07) 3037 4500; Switchboard: 1300 653 227
	Family Planning Queensland	Website: http://www.fpq.com.au Phone: Cairns Clinic: (07) 4051 3788
HACC	Home and Community Care	Website: http://www.health.qld.gov.au/hacc Phone: Thursday Island: (07) 4090 3885
HIC	Health Issues Committee	
	Healthy for Life	Website: http://www.health.gov.au/healthyforlife
IBIS	Islanders Boards of Industry Services	Website: http://www.ibis-ti.org Phone: Thursday Island: (07) 4050 4300
ICAN	Indigenous Consumer Assistance Network	Website: http://ican.org.au Phone: 1300 369 878 Mura Kosker (07)4069 1663

ICC	Indigenous Coordination Centre	Website: http://www.fahcsia.gov.au Phone: Cairns office: (07) 40378600; Freecall: 1800 079 098
ICT	Information & Communication Technologies	
IEP	Indigenous Employment Program	Website: www.deewr.gov.au/IEP
IKC	Indigenous Knowledge Centre	Website: http://www.slq.qld.gov.au/about/who/orgchart/ils/ikc
IPA	Indigenous Protected Area	Website: http://www.environment.gov.au/indigenous/ipa/index.html
ISD	Integrated Service Delivery	
ISSU	Indigenous Schooling Support Unit	Website: http://www.issu.com.au Phone: (07) 4044 5600
	ITEC Employment	Website: http://www.itecemployment.com.au Phone: Thursday Island Office: (07) 4090 3311; General Enquiries: 132 4832
JCU	James Cook University	Website: http://www.jcu.edu.au Phone: Thursday Island Campus: (07) 4069 2670; General Enquiries: (07) 4781 4111
JSA	Job Services Australia	Website: http://www.deewr.gov.au/employment/JSA
KOMCS	Keeping Our Mob Climate Safe	Website: http://www.disaster.qld.gov.au/
LIPA	Local Indigenous Partnership Agreement	
	Law Help	Website: http://www.oric.gov.au/Content.aspx?content=training/lawhelp.htm Phone: 1800 622 431
	Legal Aid Queensland	Website: http://www.legalaid.qld.gov.au Phone: Thursday Island Magistrates Court (07) 4069 1503; General: 1300 65 11 88
	Lena Passi Women's Shelter	Phone: (07) 4069 2534
	Life Line	Website: http://www.lifeline.org.au Phone: 13 11 14
MOU	Memorandum of Understanding	
MSQ	Maritime Safety Queensland	Website: http://www.msq.qld.gov.au Phone: (07) 3120 7462
MSOAP	Medical Specialist Outreach Assistance Program	Website: http://www.health.gov.au/internet/main/publishing.nsf/content/ruralhealth-services-msoap
	Mura Kosker Sorority	Phone: (07) 4069 1663; Freecall: 1800 811 811
NAB	National Australia Bank	Website: http://www.nab.com.au Phone: 13 22 65



NII	National Information Infrastructure	
NIRA	National Indigenous Reform Agreement	
NPA	Northern Peninsula Area	
NPARC	Northern Peninsula Area Regional Council	Website: http://www.nparc.qld.gov.au Phone: (07) 4050 1800
NRCP	National Respite for Carers Program	Website: http://www.health.gov.au/internet/main/publishing.nsf/content/ageing-carers-nrcp.htm Phone: 1800 052 222
OECEC	Office for Early Childhood Education and Care	Website: http://deta.qld.gov.au/earlychildhood
OLGR	Office for Liquor and Gaming Regulation	Website: http://www.olgr.qld.gov.au Phone: 13 74 68
OPAP	Older Persons in Action Program	Phone: 1800 811 811
ORIC	Office of the Registrar of Indigenous Corporations	Website: http://www.oric.gov.au Phone: 1800 622 431
PaCE	Parents and Community Engagement program	Website: http://www.deewr.gov.au/pace
PaL	Parents and Learning program	Website: http://www.parentsandlearning.com
PBC	Prescribed Body Corporate	
PCYC	Police-Citizens Youth Club	Website: http://www.pcyd.org.au Phone: (07) 3909 9555
PKA	Port Kennedy Association	Phone: (07) 4069 2306
PNG	Papua New Guinea	
POW	Prince of Wales Island	
PZJA	Protected Zone Joint Authority	Website: http://pzja.gov.au
QAS	Queensland Ambulance Service	Website: http://www.ambulance.qld.gov.au
QATSIP	Queensland Aboriginal and Torres Strait Islander Police	Website: http://www.police.qld.gov.au/programs/community/CulturalAdvisory/qatsip.htm
QFRS	Queensland Fire and Rescue Service	Website: http://www.fire.qld.gov.au
QH	Queensland Health	Website: http://www.health.qld.gov.au Phone: Thursday Island Hospital: (07) 4069 1109; Switchboard: (07) 3234 0111
QPS	Queensland Police Service	Website: http://www.police.qld.gov.au Phone: Thursday Island: (07) 4069 1520

GRAM	Queensland Remote Aboriginal Media	Website: http://www.gramac.org.au Phone: (07) 4032 5022
QT	Queensland Travel	
QTRIP	Queensland Transport and Roads Investment Program	
	QBuild	Website: http://www.qbuild.qld.gov.au Phone: Cape York Regional Office: (07) 4039 8699 Thursday Island (07) 4069 1127
	Queensland Corrective Services (Probation and Parole)	Website: http://www.correctiveservices.qld.gov.au Phone: Thursday Island Office: (07) 4090 2048
RATEP	Remote Area Teacher Education Program	Website: http://www.learningplace.com.au/defaulteqa2.asp?orgid=89&suborgid=586 Phone: Thursday Island Campus: (07) 4069 2670
RIBS	Remote Indigenous Broadcasting service	
RILIPO	Remote Land and Infrastructure Program Office	Phone: (07) 4057 3865
RLCIP R2	Regional and Local Community Infrastructure Program (Round 2)	
RNTBC	Registered Native Title Bodies Corporate	
RRRC	Reef and Rainforest Research Centre	Website: http://www.rrrc.org.au Phone: (07) 4050 7400
RTC	Rural Transaction Centre	
	Relationship Australia	Website: http://www.relationships.org.au Phone: 1300 364 277
	Royal Flying Doctor Service	Website: http://www.flyingdoctor.org.au Phone: Cairns base: (07) 4040 0444
SES	State Emergency Services	Website: http://www.emergency.qld.gov.au/ses Phone: 13 74 68
SEWPaC	Department of Sustainability, Environment, Water, Population and Communities	Website: http://www.environment.gov.au Phone: (02) 6274 1111
SLUP	Sustainable Land Use Plan	Website: http://www.tsra.gov.au/land--sea-management-home/section-4.aspx
SRD	School Review and Development	
SWD	Students With Disability	
	St John's Community Care	Website: http://www.stjohnscommunitycare.org Phone: Thursday Island: (07) 4090 3666; General: (07) 4039 9700
TIB	Traditional Inhabitant Boating	



TNQ TAFE	Tropical North Queensland Technical and Further Education	Website: http://www.tafe.qld.gov.au Phone: Thursday Island: (07) 4069 2200
TO	Traditional Owner	
TRAUQ	Tamway, Rosehill, Aplin, Waiben and Quarantine Community Council	
TSC	Torres Shire Council	Website: http://www.torres.qld.gov.au Phone: (07) 4069 1336
TSIRC	Torres Strait Regional Council	Website: http://www.tsirc.qld.gov.au Phone: (07) 4048 6200
TSIREC	Torres strait Islanders Regional Education Council	Website: http://www.tsirec.com.au Phone: (07) 4030 6322
TSRA	Torres Strait Regional Authority	Website: http://www.tsra.gov.au Phone: (07) 4069 0700
TSYRSA	Torres Strait Youth Recreational Sporting Association Inc	Phone: (07) 4069 2484
TRL	Tropical Rock Lobster	
	Tagai State College	Website: http://tagaisc.eq.edu.au Phone: Thursday Island Administrative Centre: (07) 4030 6333
	Tagai TAFE	Website: http://tagaisc.eq.edu.au/wcms/index.php?option=com_content&view=article&id=365&Itemid=463
	Thursday Island Hospital	Phone: Thursday Island Hospital: (07) 4069 1109
	Torres Strait Home for the Aged (Star of the Sea)	Phone: (07) 4069 2585
VET	Vocational Education and Training	
VPG	Vocational Partnership Group	Website: http://www.vpginc.com.au Phone: (07) 4030 6334
VTs	Vessel Traffic Service	
WCCT	Western Cape Communities Trust	Website: http://www.westerncape.com.au/western_cape_trust.html
WHSQ (JAG)	Workplace Health and Safety Queensland (Department of Justice and Attorney-General)	Website: http://www.whs.qld.gov.au Phone: 1300 369 915
WPR	Workplace Reforms	
YSC	Youth Support Coordinator	
	Youth Justice Services (DOC)	Website: http://www.communities.qld.gov.au/communityservices/youth/youth-justice/youth-justice-services Phone: Rural and Remote Service Centre (07) 4048 9802



TORRES STRAIT AND NORTHERN PENINSULA AREA

REGIONAL PLAN 2009-2029



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