

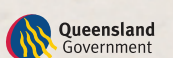


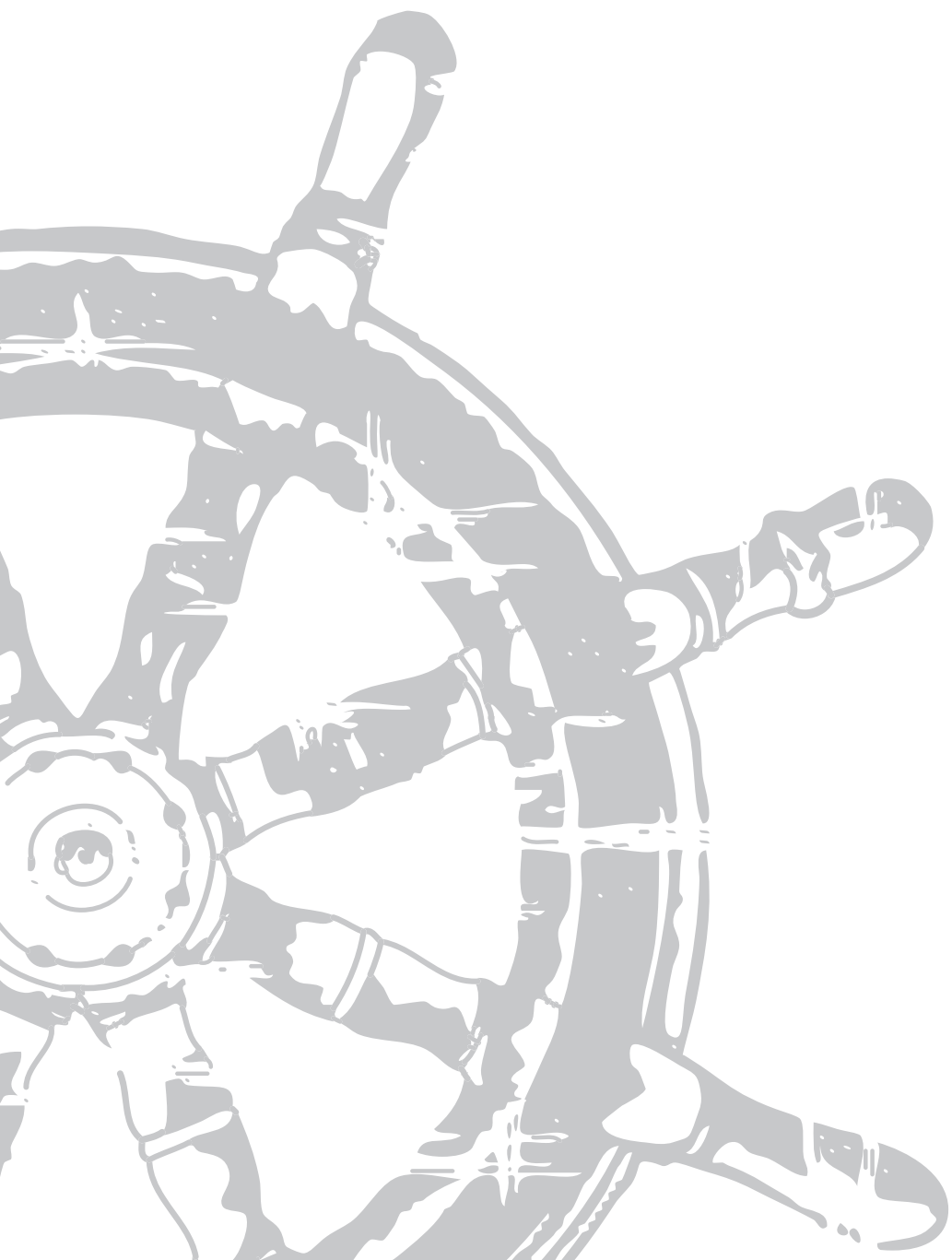
TORRES STRAIT AND NORTHERN PENINSULA AREA

**REGIONAL
PLAN** 2009-2029

PRINCE OF WALES COMMUNITY BOOKLET 2012

Safe Communities **Schooling**
Economic Participation **Health**
Early Childhood **Healthy Homes**
Governance and Leadership





Cover illustration by Thomas Loban.

The ship's wheel illustration on the front cover represents the role this Booklet plays in guiding **Prince of Wales** towards improvement in each of the **Closing the Gap Building Blocks** and delivering on the **Regional Plan goals**.

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FOREWORD

I am pleased to endorse the **Torres Strait and Northern Peninsula Regional Plan 2009-2029 Community Booklet.**



On behalf of the Integrated Service Delivery (ISD) project steering committee, I wish to thank the seven Regional Plan Working Groups for their work over the last two years, which has enabled the publishing of ISD Booklets for each community in the Torres Strait and for the Northern Peninsula Area. I also thank the many community members who provided feedback and verified the information to enable the publishing of the Booklet.

This Booklet represents the 2012 'baseline' for your community. This baseline is a vital component of the ISD initiative for the Torres Strait and Northern Peninsula Area and can be used by communities and government agencies working in the region to measure progress, improvement or change in the delivery of services and programs. This information will inform the decision-making and prioritisation processes of communities and government agencies. The sharing of information will contribute towards greater collaboration between agencies as they can see the bigger picture of who else is delivering services in the region.

I hope this Community Booklet will help explain the range of government services available in your community and the region, and show clearly who is responsible for those services. In fact, the Booklet serves as a directory of services. Your community can also use this booklet to monitor the progress of delivering the additional services identified for your community in the *Torres Strait and Northern Peninsula Regional Plan 2009-2029*.

I encourage community members to provide formal or informal reports to the Integrated Service Delivery Coordination Unit on changes or updates to the status of projects, programmes and services. Comments can be sent to isdcoordination@tsra.gov.au and will be referred to the appropriate area within the ISD project for action.

It is the goal of ISD that all stakeholders in the region work more efficiently and in a collaborative, constructive, open and transparent manner. This is a major step towards fostering and strengthening a spirit of genuine partnership and shared responsibility.

Let us all work together to achieve our vision of **'empowering our people, in our decision, in our culture for our future'**.

John T. Kris
 Chairperson
 Torres Strait Regional Authority

INTRODUCTION

In 2007 the Council of Australian Governments (COAG) agreed on the need to close the gap in life **outcomes and opportunities between Indigenous and non-Indigenous** Australians.



The National Indigenous Reform Agreement (NIRA) lists a number of targets to end Indigenous disadvantage. To address the targets, the government has made a long-term commitment across seven key areas (known as Building Blocks).

The Building Blocks are:

1. Early Childhood
2. Schooling
3. Health
4. Economic Participation
5. Healthy Homes
6. Safe Communities
7. Governance and Leadership

TORRES STRAIT AND NORTHERN PENINSULA AREA

REGIONAL PLAN 2009-2029

In 2008, the Torres Strait Regional Authority (TSRA), the Torres Strait Island Regional Council (TSIRC), the Torres Shire Council (TSC), the Northern Peninsula Area Regional Council (NPARC), and Aboriginal

and Torres Strait Islander Services (ATSIS) from the Queensland Government Department of Communities*, recognised there was a need to create a plan to guide the development of the region, and identified that integrated planning and service delivery would maximise opportunities and resources in the region.

In August and September 2008, teams with representatives from the TSRA, NPARC, TSC, TSIRC and ATSIS spoke to all communities and elected leaders in the region about their needs and aspirations. In 2009, the *Torres Strait and Northern Peninsula Area Regional Plan 2009-2029* (the Regional Plan) was developed.

The Regional Plan:

1. outlines the communities' vision for the region;
2. specifies goals based on the seven COAG Building Blocks and three extra goals specific to the region;
3. outlines how to achieve these goals; and
4. calls for a regional partnership with all levels of government working together to build a strong future for the region.

*In 2012 ATSIS became the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs, DATSIMA.

The TSRA, TSC, TSIRC, NPARC and ATSIS realised that for the Regional Plan to be effective, all government agencies needed to meet and plan to **work more closely together** in the region.

An Integrated Approach

The TSRA, TSC, TSIRC, NPARC and ATSIS realised that for the Regional Plan to be effective, all government agencies needed to meet and plan to work more closely together in the region. This closer working relationship is embodied in the concept of Integrated Service Delivery.

Seven Regional Plan Working Groups were established to:

- identify all current services in the region;
- highlight gaps and duplications of services;
- prioritise community issues that need to be addressed; and
- identify short, medium and long-term goals.

A joint agency project management team was formed to:

- provide administrative support;
- bring all the working group information together for analysis;
- identify issues that cut across all working groups or Building Blocks; and
- develop a framework to support Integrated Service Delivery (ISD) and ensure that government agencies uphold their commitments.

After the information was analysed, all government agencies, as well as elected leaders, agreed to develop a document that would drive ISD. This document is called the Integrated Service Delivery Agreement (ISD Agreement). All actions that government agencies can commit to are listed in this document. The ISD Agreement commits government to complete projects in a set timeframe. These projects deliver against the objectives of the Regional Plan and address/recognise the needs of communities that were expressed in the associated 2008 consultations.

Aim of Integrated Service Delivery

- Address the needs of the communities in the region
- Make sure that all government agencies align projects with the Regional Plan
- Make sure that opportunities and resources are maximised to secure the future of the region
- Provide adequate, appropriate and coordinated service delivery to Torres Strait Island and Northern Peninsula Area communities
- Ensure government agencies talk to each other and work together more efficiently.

Why We Need Integrated Service Delivery

- Government is complex and difficult to understand, and there is too much red tape
- There are many different government agencies working in the region and sometimes there is duplication of services
- There has been a lot of change in the last few years, and a lot of consultation
- Communities feel disengaged
- Government funding must be used in the most effective way possible to deliver efficient outcomes for all communities.

The Purpose of the Community Booklet

- Provide feedback to communities, and clearly outline the issues your community talked about during the consultations in 2008 as well as what has been achieved or is in progress by 2012
- Outline what services government agencies are currently providing to your community
- Support the development and implementation of the ISD Agreement
- Provide a baseline or 'snap shot' of your community in 2012, against which progress and change can be measured in future years.

What You Will Find in This Booklet

This Community Booklet is arranged in seven chapters relating to the seven COAG Building Blocks. The three additional goals from the Regional Plan (Environmental Management; Art, Culture and Heritage; and Native Title) have been included within each of the chapters as they are key enabling activities that impact on one or more of the COAG Building Blocks.

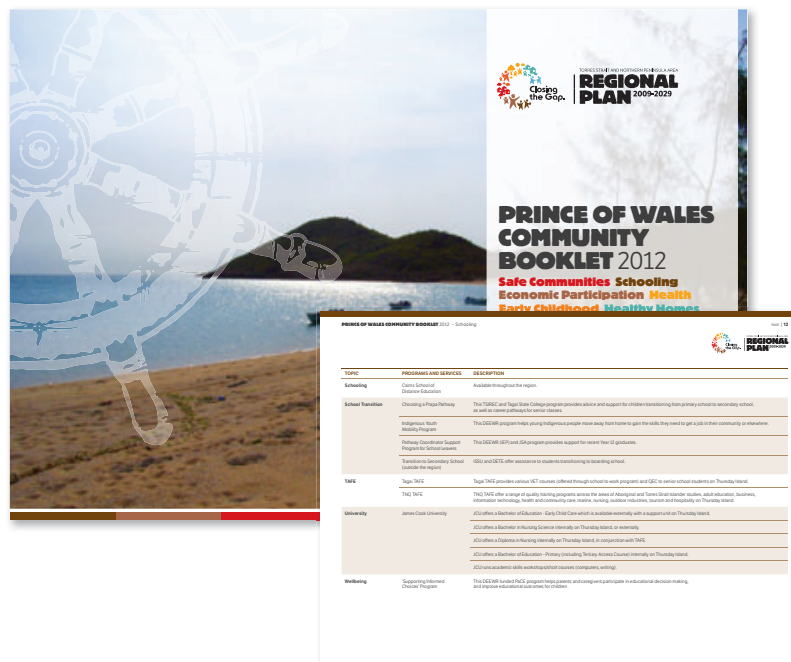
At the beginning of each chapter is a section titled **'What your community wanted in 2008'**. The information listed in this section has come directly from the community consultations undertaken in 2008. What your community wanted has been colour coded Red, Orange and Green.

The pie charts (right) show progress made in delivering the services requested by the community in 2008, using the same colour coding as above. All of the services identified in 2008 were initially coded red. This compares with the second pie chart (2012) and shows what has been achieved in the initial ISD period.

The second section of each chapter is titled **'What is available in your community and across the Region'**. Here you can find a list of programs and services that are currently being delivered, including a description of these services. Many of these programs and services are offered on a region-wide basis and some are state-wide or nation-wide programs and services. In some cases programs are available to your community, but it is necessary that your community approach the relevant government agency to seek access, delivery or support. Others require that individuals submit applications (for example, to apply for scholarships).

Programs and services which contribute directly to more than one of the COAG Building Blocks are listed under each chapter.

At the end of the Booklet is a list of Acronyms to explain the abbreviations used. Where the Acronyms stand for government agencies or programs, they are, in many cases, accompanied by contact details (email or phone or website address) to enable you to seek further information. This means the Booklet also plays the role of a 'Directory' of programs and services.



PRINCE OF WALES POPULATION AND HOUSING

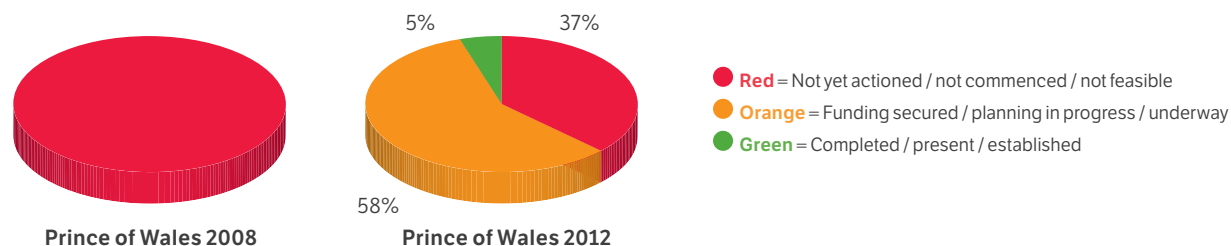
Total population:
87 (Census 2011)

Total occupied dwellings:
37 (Census 2011)

UPDATING YOUR BOOKLET

It is planned to review and update your Booklet as part of Integrated Service Delivery planning and implementation processes to be established. Note that when your Booklet is revisited in future years, issues will be reviewed to determine their status (they may have moved from red to orange or green). New issues may be added, and some may be removed. When issues are removed it could be that they have been addressed, or is not possible to deliver services on the ground in your community.

Prince of Wales Service Request Status





TORRES STRAIT AND NORTHERN PENINSULA AREA

**REGIONAL
PLAN** 2009-2029

Early Childhood

What your community wanted in 2008:

See mention of pontoon/wharf in Schooling and Economic Participation.

PROJECT STATUS KEY

- **Red:** Not Yet Actioned / Not Commenced / May Not Be Feasible
- **Orange:** Funding Secured / Planning in Progress / Underway
- **Green:** Completed / Present / Established

What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Child Development	Early Childhood Intervention	Queensland Health teacher or therapists deliver early intervention to preschool aged children 0-6 yrs (and their family) that has been identified with a disability and/or additional needs.
	Let's Read	TSIRC and DETE program to promote reading in children 0-5 years old.
	Strait Start for the Torres Strait	DEEWR, TSIREC, Montessori Children's Foundation and Tagai State College program for 0-3 year olds which is community driven and focused on parental engagement and building local capacity.
Schooling	Language and Culture Centre	New language and culture centre has been established at Tagai State College.
	Preparatory Year	Full time program for 5 year olds at Tagai State College and at Our Lady of The Sacred Heart.
	Pre-preparatory Year	Part time program for 3.5 - 4.5 year olds at Tagai State College and at Our Lady of The Sacred Heart.
	Thursday Island Day Care Centre	DEEWR funded day care centre with TSC supporting its operation.
	Thursday Island Playgroup - Mura Kaimel	DEEWR funded playgroup with TSC and PKA supporting its operation.
	Thursday Island Vacation and After School Care	DEEWR funded vocational care with PKA supporting its operation, not yet an approved service.



Schooling

What your community wanted in 2008:

- Ensure an adequate pontoon / wharf facility is available so children can board the school ferry safely.

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety	Maritime Safety Training	MSQ has rolled out a 'boat safe program' at Tagai State College and delivers educational programs to improve boating safety.
		MSQ educates community on benefits of lifejackets, distributes materials to communities, and implements training on outboard motor maintenance.
		MSQ supports the inclusion of boating safety lessons into primary school curriculum and promotes AUSMEPA throughout primary schools.
Scholarships	Assistance with Tertiary Education Scheme	TSRA offers ATES scholarships to eligible candidates. This scholarship assists Indigenous people within the Torres Strait to undertake undergraduate study at a mainland university campus.
	Australian Indigenous Education Foundation Scholarship Program	This DEEWR program provides boarding school scholarships and career pathways.
	Torres Strait Youth Leadership Scholarship	TSRA offers scholarships to eligible candidates to participate in a leadership course run by the Australian Rural Leadership Foundation. This course develops the confidence and interpersonal skills of potential leaders.
	Governor-General Indigenous Student Teacher Scholarship	The Governor-General's Office offers this scholarship to Indigenous men and women undertaking tertiary teaching studies.
	Morey Scholarship	TSRA offers this scholarship, established by Senator Susan Boyce, to eligible female candidates to assist with tertiary education.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Schooling	Cairns School of Distance Education	Available throughout the region.
School Transition	Choosing a Prapa Pathway	This TSIREC and Tagai State College program provides advice and support for children transitioning from primary school to secondary school, as well as career pathways for senior classes.
	Indigenous Youth Mobility Program	This DEEWR program helps young Indigenous people move away from home to gain the skills they need to get a job in their community or elsewhere.
	Pathway Coordinator Support Program for School Leavers	This DEEWR (IEP) and JSA program provides support for recent Year 12 graduates.
	Transition to Secondary School (outside the region)	ISSU and DETE offer assistance to students transitioning to boarding school.
TAFE	Tagai TAFE	Tagai TAFE provides various VET courses (offered through school to work program) and QEC to senior school students on Thursday Island.
	TNQ TAFE	TNQ TAFE offer a range of quality training programs across the areas of Aboriginal and Torres Strait Islander studies, adult education, business, information technology, health and community care, marine, nursing, outdoor industries, tourism and hospitality on Thursday Island.
University	James Cook University	JCU offers a Bachelor of Education - Early Child Care which is available externally with a support unit on Thursday Island.
		JCU offers a Bachelor in Nursing Science internally on Thursday Island, or externally.
		JCU offers a Diploma in Nursing internally on Thursday Island, in conjunction with TAFE.
		JCU offers a Bachelor of Education - Primary (including Tertiary Access Course) internally on Thursday Island.
		JCU runs academic skills workshops/short courses (computers, writing).
Wellbeing	'Supporting Informed Choices' Program	This DEEWR funded PaCE program helps parents and caregivers participate in educational decision making, and improve educational outcomes for children.



What your community wanted in 2008:

- Establish a mosquito control program.

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	Community Aged Care Package Program	The St John's Diverse Aged Care Program provides 15 community aged care packages for Thursday Island, Horn Island, Prince of Wales and Hammond Island.
	HACC	Funded by the Department of Health & Ageing and administered by the Queensland Government, HACC services are available for the aged and disabled on Thursday Island (including domestic assistance and social support).
	OPAP	Mura Kosker Sorority Older Persons Action Program increases senior's social inclusion and independent living skills and is for males and females aged 50+, it also links in with HACC.
	Torres Strait Home for the Aged	Residential Care: 19 high care and 19 low care places available on Thursday Island. Carer Respite (NRCP): In home and centre-based respite to Torres Strait inner islands.
Alcohol and Drugs	AA Meetings	AA mentorship and support available on Thursday Island, phone-in helpline available through Cairns.
	Substance Abuse	Queensland Health provides substance abuse services (family and individual counselling).
Environmental Health	Animal Management	TSC provide Animal Management Laws and have an Animal Control Officer position available on Thursday Island who is responsible for registration of animals and impounding of wandering dogs.
		TSC are investigating how to build on the TSRA Ranger program for the Animal Management operations on POW.
		TSC arrange for a vet to visits every two months, for general health checks and to euthanize animals.
	AQIS	AQIS traps and monitors exotic incursions and issues permits for items moving into and out of the region.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health Cont.	Climate Change and Health	TSRA, Queensland Health, TSC, TSIRC, NPARC and CSIRO are working together to Identify likely future health impacts associated with climate change in the Torres Strait.
	Environmental Health Services	Queensland Health has an environmental health team based on Thursday Island which provides support to the local community.
		TSC has a Manager of Environment and Planning who is responsible for Environmental Health in the Torres Shire.
		TSC has the principal legislative responsibility for mosquito control on POW Queensland Health assist TSC with mosquito control programs.
Health Services	Dental Care	Available at the health care centre and mobile school service on Thursday Island.
	Hospital	Thursday Island Hospital has acute care, emergency and general medicine, renal medicine, surgery, orthopaedics, ENT, ophthalmology, day surgery, obstetrics, paediatrics, gynaecology, anaesthetics, high dependency, child and adolescent health, psychiatry, aged care and palliative care and visiting specialists.
	Mental Health Programs	There is a Mental Health Team based at Thursday Island hospital and a visiting psychiatrist travels throughout the region.
		Queensland Health has a family support unit on Thursday Island, which provides outreach services to support people deal with mental health.
	Medication Scheme	Commonwealth Government have medication scheme which subsidises medication (\$100).
	Primary Health Care Centre	Queensland Health runs a health care centre on Thursday Island specialising in primary clinical care, quality lifestyle, chronic disease, maternal and child health, environmental, mental and sexual health, GP services. Also deals with child health, diabetes, hearing health, men's and women's health, oral health, chronic disease, family support (mental health), post-acute, rehabilitation and aged care, public health, environmental health, building healthy communities, healthy ageing, acute clinical services and disaster management response.
	Primary Health and Specialist Services	The Australian Government through the Department of Health and Ageing contributes funding to support a range of primary health care and specialist services in the Torres Strait and NPA region. These include programs addressing chronic disease, maternal and child health, social and emotional wellbeing, environmental health and aged care needs. All are targeted to helping Close the Gap around Indigenous health disadvantage.
Health Training	Visiting Optometrist	Queensland Health provides a visiting Optometrist. The Visiting Optometrist Scheme is also provided by the visiting optometry service provider.
	Aged Care and Disability	TNQ TAFE runs Aged Care and Disability Care Training and Employment Programs.
	Health Traineeship	Queensland Health offers school-based and full-time traineeships and cadetships.
	Nursing Courses	JCU offers a Bachelor of Nursing on Thursday Island or externally.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Maternal and Infant Health	Maternal Health Care Team	Queensland Health has a maternal health care team on Thursday Island to monitor infant health.
	Rural Maternity Initiative Project	This Queensland Health project helps mothers to become healthier mums with healthier babies.
	Healthy for Life	Provides outreach maternal and child services such as ante- and post-natal care and child health services.
PNG National	Health Care Agreement	The treatment of PNG Nationals at Queensland Health clinics is part of the Australian Health Care Agreement.
	Health Issues Committee	Health Issues Committee is working towards addressing cross border health issues and improving the management of PNG health issues by PNG.
Population Health	Communicable Diseases	Queensland Health monitors for communicable diseases and conduct contact tracing when cases are identified.
	Early Childhood Intervention	Queensland Health has teacher/therapists that deliver early intervention programs to preschool aged children 0-6 yrs (and their family) that have been identified with a disability and/or additional needs.
	Healthy Lifestyle Programs	10,000 Steps Program is run by TSC.
		Find Your 30 Program is a Queensland Government initiative that promotes 30 minutes of activity a day.
		Lift for Life is an exercise program run by TSC.
		Health Awareness for a Healthier Community is run by PKA.
		Healthy Lifestyle Program is run by Mura Kosker Sorority.
		Queensland Health has a Health Promotion Unit based on Thursday Island.
	Life Line	Life Line provides phone-in and online access to crisis support, suicide prevention and mental health support services.
	Men's Health Programs	Mura Kosker Sorority runs a Men's Support Group on Thursday Island: Pilot program to reduce the levels of domestic violence with men and uses a community consultative process.
	Occupational Therapists	Queensland Health and DHPW have visiting occupational therapists.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety	Domestic Violence Programs	Lena Passi Court Support: attends court on Thursday Island for domestic violence matters, assist with making protection orders.
		Lena Passi Getting On Program: early intervention program tailored to young people to raise awareness about domestic violence prevention.
		Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service. In 2012 MKS employed a Domestic Violence Perpetrator Counsellor to provide information, counselling and support services to perpetrators of domestic and family violence.
		Lena Passi Women's Shelter: this crises accommodation service supports women and children under 14 years escaping Domestic and Family Violence.
		DVConnect: provides a state-wide domestic and family violence telephone service, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.
		'Battle of the Islands' touch football championship: kick off for the Domestic Violence Prevention Month.
		Relationships Australia: provides counselling and family dispute resolution (mediation) services via phone.
		Walk Away Cool Down Program: Queensland Police program targeting anger management and domestic violence.
		The Thursday Island Domestic Violence Committee, comprising TI Police, Mura Kosker, Lena Passi Women's Shelter, Family Relationships Australia, Community Justice Group, Community Corrections and Qld Health, aims to provide a multi-agency response to domestic violence in the Torres Strait. It discusses case files, member programs, education/promotion sessions to be undertaken; identifies trends, the need for new initiatives and funding streams. In 2012 the Committee widened its focus from education/promotion of DV awareness and support for victims of DV to include initiatives to improve response services for the offenders in domestic incidents.
	Family Support (including emergency relief)	Mura Kosker Sorority's Community and Family Support Workers: provides case management, education programs to enhance capacity of parents to care for their children and increase awareness about the prevention of harm.
		Mura Kosker Sorority provides emergency relief funding in crisis situations.
		ICAN provides financial counselling and no interest loan schemes.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety of Children	Brave Hearts Program	This program is phone-in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DCCSDS (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote the safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island, who provides outreach services and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care, accepts community reports on the wellbeing of children in communities.
	Recognised Entity Worker (outreach)	Assists and ensure children at risk and young people receive the best available, culturally appropriate advice and services.
	Safe House	DCCSDS is well advanced with plans to establish a safe house for children. It will service the Torres Strait and NPA region, be located on Thursday Island, and operated by the community/NGO sector. A family intervention support service will be provided.
	Thursday Island Child Safety Service Centre	Family intervention service, foster and kinship care service, and various other programs relating to child protection (domestic violence, drugs, alcohol, homelessness, disability, neglect, sexual assault).
Sexual and Reproductive Health	Clinics and Family Planning	Queensland Health runs Women's and Men's Health clinics in sexual health.
		A Public Health Physician visits and works with Torres Strait health teams to improve sexual health services and community relations.
		Family Planning Queensland provides family planning education and resources to communities and professionals, and some training (fee for service) on sexual and reproductive health.
		Family Planning Queensland's Sexual Assault Team (phone-in).



Economic Participation

ECONOMIC PARTICIPATION



What your community wanted in 2008:

- Ensure an adequate pontoon/wharf facility is available.
- Provide freight subsidies.

PROJECT STATUS KEY

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Arts and Culture	Arts - CDEP Conversion	COAG initiative delivered through the Department of Prime Minister and Cabinet and the TSRA to transition 35 CDEP participants working in the arts and culture area into real jobs under the National Job Transitions program.
	Cultural Awareness	TNQ TAFE runs courses in cultural awareness.
	Torres Strait Islands Artists	TSRA provides funding to artists via its Culture, Arts and Heritage Program.
CDEP	CDEP	TSRA, FaHCSIA, DEEWR, Centrelink, CEA, ITEC and Job Find Centre are involved in CDEP programs. TSIRC is a CDEP employer.
		Community Action Plans aligned with the Torres Strait and Northern Peninsula Area Regional Plan and the TSRA Development Plan.
	Community Development	FaHCSIA, TSRA, CEA, ITEC and Job Find Centre support and develop Indigenous communities and organisations. TSIRC is a CDEP employer.
	Work Readiness	FaHCSIA, TSRA, CEA, ITEC and Job Find Centre assist jobseekers to develop their skills and improve their chances of obtaining employment outside the CDEP program. TSIRC is a CDEP employer.
Community Volunteers	Indigenous Community Volunteers	Volunteers with specific skills can be placed in a community to assist with particular projects. The community must submit a request with justification of need to Indigenous Community Volunteers.
Economic Planning	Ministerial Roundtable on Indigenous Economic Participation and Development	Currently the Indigenous Jobs and Enterprise Taskforce is negotiating a mentoring project with a major company in North Queensland to employ Aboriginal and Torres Strait Islander people.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Employment Services	ICAN	ICAN provides financial counselling, no interest loan schemes and small business training (outreach).
	Indigenous Business Hub	The NAB Indigenous Business Hub assists Torres Strait Islanders to establish their own businesses.
	Job Services Australia	DEEWR sub-contracts services to community based organisations.
Fisheries	Fishing and Hunting	TSRA and AFMA run initiatives to ensure local fishing/hunting are undertaken in a sustainable way.
	Fishing Operations	There are currently 104 active commercial Traditional Inhabitant Boat licences across Thursday Island, Horn Island and POW with endorsements to commercially catch Tropical Rock Lobster (Kaiaar), Reef Line Species (i.e. Coral Trout) and Mackerel.
Grants	CEIS Grants	The TSRA offers grants for a range of economic development activities that contribute to the outcomes contained in the TSRA Development Plan.
PBC	Kaurareg Aboriginal Native Title Corporation RNTBC	Prescribed Bodies Corporate - holders of the land on behalf of the Traditional Owners.
Training and Skills Development	Enhancing Indigenous Agribusiness	A DAFF and Biosecurity Qld program that helps Indigenous communities realise the economic potential that comes with access to and ownership of traditional lands.
	Get Set for Work (Skilling Queenslanders for Work)	DETE, DEEWR and Vocational Partnership Group program to assist young people who are disengaged or at risk of disengaging from school with skills in job preparation, accredited training, work placement and work experience.
	Indigenous Employment and Training Managers	This DETE service helps identify and assist with the creation of sustainable employment and training opportunities for local Indigenous people.
	Indigenous Employment Program	Under this program DEEWR provides pre-employment training, work experience and mentoring.
	Indigenous Enterprise Development Officers	IEDO provides assistance to numerous Indigenous businesses.
	QBuild Apprenticeship Program	This DHPW program is available to eligible candidates.
	Small Business Training	TSRA in conjunction with TAFE deliver Certificate III in Micro Business Operations.
	Training Initiatives for Indigenous Adults in Regional and Remote Communities	DETE in conjunction with Partec Institute and Simmonds and Bristow offer Certificate II and III in Polymer Processing and Certificate II and III in Water Operations.
Transportation	Ferry	Sea Cat (school).



Healthy Homes



What your community wanted in 2008:

- Assess service needs and determine responsibility of home owners, Council and other parties.
- Develop an appropriate waste management strategy.
- Develop a green waste recycling program.
- Establish a networked power supply.
- Establish a sewerage system or conduct regular cleanouts of septic tanks.
- Remove abandoned cars from the Island.¹
- Establish a reliable water supply.

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NOTES

¹ A Regional Waste Strategy Feasibility Study was completed in August 2012 and is being considered by the three Councils.

What is available in your community and across the region:

TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	Community Aged Care Package Program	The St John's Diverse Aged Care Program provides 15 community aged care packages for Thursday Island, Horn Island, Prince of Wales and Hammond Island.
	HACC	Funded by the Department of Health & Ageing and administered by the Queensland Government, HACC services are available for the aged and disabled on Thursday Island (including domestic assistance and social support).
	OPAP	Mura Kosker Sorority Older Persons Action Program increases senior's social inclusion and independent living skills and is for males and females aged 50+, it also links in with HACC.
	Torres Strait Home for the Aged	Residential Care: 19 high care and 19 low care places available on Thursday Island. Carer Respite (NRCP) provides in home and centre-based respite care to Torres Strait inner islands.
Climate Change	Climate Change Programs	The Torres Strait Climate Change Strategy has been developed and is in the process of being implemented.
	Energy Saving Programs	DLGP and Ergon Energy are working together on energy saving programs.



TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health	Animal Management	TSC provide Animal Management Laws and have an Animal Control Officer position available on Thursday Island who is responsible for registration of animals and impound of wandering dogs. TSC arrange for a veterinarian to visit every two months to conduct general health checks of animals and to euthanize animals.
	Environmental Health Services	Queensland Health has an environmental health team based on Thursday Island which provides support to the local community. TSC have a Manager of Environment and Planning who is responsible for Environmental Health in the Torres Shire. TSC has the principal legislative responsibility for mosquito control on POW, Queensland Health assists TSC with mosquito control programs.
	Metal Waste	TSC and TSIRC are working on a joint project to remove metal waste from the region.
	Occupational Therapists	Queensland Health and the DHPW have visiting occupational therapists.
	Home Loans	Available to eligible candidates.
	Home Ownership	TSRA is planning for home ownership in the future and currently offers education packages around home ownership.
Planning	Asset Sustainability	Region wide programs include: refurbishment of water treatment/pumping facilities, establishment of sewage testing facilities, installation of emergency back-up generators for sewage pump stations, investigations of existing desalination infrastructure within the Torres Strait.
	Joint Torres Strait Housing and Infrastructure Committee	A collection of agencies (including TSRA, TSC, DLGP, NPARC, QT, DATSIMA, FaHCSIA, RILIPO, ICC Cairns, Queensland Health, DERM, TSIRC, DTMR, DHPW) make up this committee and are responsible for infrastructure projects in the region.
Safety	Domestic Violence Programs	Lena Passi: provides court support to victims of domestic violence and crises accommodation to support women and children under 14 years escaping domestic and family violence.
		Relationships Australia: provides counselling and family dispute resolution (mediation) services via phone.
		Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service. In 2012 MKS employed a Domestic Violence Perpetrator Counsellor to provide information, counselling and support services to perpetrators of domestic and family violence.
		DVConnect: provides a state-wide domestic and family violence telephone service, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.

TOPICS	PROGRAMS AND SERVICES	DESCRIPTION
Safety Cont.	Domestic Violence Programs Cont.	<p>Walk Away Cool Down Program: a Queensland Police program that targets anger management and domestic violence.</p> <p>Domestic Violence Month: during Domestic Violence Month Queensland Police, in conjunction with Mura Kosker Sorority, delivers information sessions across the Torres Strait to educate communities about domestic violence.</p> <p>The Thursday Island Domestic Violence Committee, comprising TI Police, Mura Kosker, Lena Passi Women's Shelter, Family Relationships Australia, Community Justice Group, Community Corrections and Qld Health, aims to provide a multi-agency response to domestic violence in the Torres Strait. It discusses case files, member programs, education/promotion sessions to be undertaken; identifies trends, the need for new initiatives and funding streams. In 2012 the Committee widened its focus from education/promotion of DV awareness and support for victims of DV to include initiatives to improve response services for the offenders in domestic incidents.</p>
	Fire Safety	Operation Safe Home: a QFRS program that conducts fire audits of homes (arranged via phone-in service).
Safety of Children	Brave Hearts Program	The program is phone-in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DCCSDS (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island that provides outreach services, and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care and takes community reports on wellbeing of children in communities.
	Recognised Entity Worker	The Recognised Entity Worker assists and ensures children at risk and young people receive the best available, culturally appropriate advice and services.
	Safe Houses	DCCSDS is well advanced with plans to establish a safe house for children. It will service the Torres Strait and NPA region, be located on Thursday Island, and operated by the community/NGO sector. A family intervention support service will be provided.
	Thursday Island Child Safety Service Centre	Thursday Island Child Safety Service Centre provides family intervention services, foster and kinship care services, and various other programs relating to child protection, domestic violence, drugs, alcohol, homelessness, disability, neglect and sexual assault.



Safe Communities

SAFE COMMUNITIES



What your community wanted in 2008:

- Finalise plans for a helipad, including clearing of identified land.
- Continued maintenance of drainage and roads.
- Develop and implement a fire management plan.
- Conduct regular bush clean ups.
- Establish a safe, reliable, regular ferry service between POW and Thursday Island.
- Remove squatters and their illegal structures.
- Develop an animal management program.
- Provide a fire truck.

PROJECT STATUS KEY

- **Red:** Not Yet Actioned / Not Commenced / May Not Be Feasible
- **Orange:** Funding Secured / Planning in Progress / Underway
- **Green:** Completed / Present / Established

What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Aged Care	HACC	HACC services available (i.e. domestic assistance, social support) on Thursday Island. Outer Island HACC Service and St John's Diverse Aged Care Program provide 20 Community Aged Care Packages across the Torres Strait.
	OPAP	Mura Kosker Sorority Older Persons Action Program: increase senior's social inclusion and independent living skills, for males and females 50+, links in with HACC.
Alcohol and Drugs	AA Meetings	AA support is available on Thursday Island and phone-in helpline available through Cairns.
	Substance Abuse	Queensland Health provides substance abuse services (family and individual counselling).
Border Issues	Border Patrols	Customs and Border Protection Service conduct joint cross border patrols and visit Torres Strait Islands and villages in PNG's Western Province to discuss matters with communities.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Conservation	Dugong and Turtle Project	TSRA is working with Traditional Owners to support the development and implementation of a community-based dugong and turtle management plan.
	Indigenous Protected Areas Project	This is a SEWPaC project to undertake planning and assessments to declare additional IPAs, and ongoing management activities for existing IPAs.
	Seagrass Monitoring	DAFF, TSRA and Tagai State College program to monitor seagrass habitat, conditions and trends at nominated sites.
Disaster Management	Disaster Management	TSC has a Disaster Management Plan.
		TSC has a Local Disaster Management Group based on Thursday Island.
		Disaster management training exercises are run in the Torres Strait approximately yearly.
	Keeping Our Mob Climate Safe	This is a DATSIMA and EMQ project to improve community preparedness to reduce vulnerability to extreme weather events.
		Keeping Our Mob Climate Safe officer provide ongoing support to SES.
	Natural Disaster Preparation	EMQ deliver announcements on issues such as cyclone preparation, storm surge and king tide safety.
		Tsunami kits are available at schools and in the community.
		EMQ evacuation kits are available. They include: non perishables, radio, pots, plates, water containers, torch, blankets, candles and bags etc.
	Regional Emergency Management Plan	EMQ, TSIRC, TSC, TSRA, DATSIMA, Queensland Health, MSQ, AMSA, QPS have a combined emergency management plan.
Emergency Response	Ambulance	QAS donated a ground transport vehicle owned by TSRIC.
		Royal Flying Doctor Service provides service for patient transport to Cairns if needed.
		Queensland Health provides medivac service to Thursday Island Hospital.
	First Responders	Expansion of the QAS First Responders Group.
	SES	SES has no capability.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Environmental Health	Animal Management	TSC provide Animal Management Laws and have an Animal Control Officer position available on Thursday Island who is responsible for registration of animals and impound of wandering dogs.
		TSC are investigating how to build on the TSRA Ranger program for the Animal Management operations on POW.
		TSC arrange for a veterinarian to visit every two months to conduct general health checks of animals and to euthanize animals.
	AQIS	AQIS traps and monitors exotic incursions and issues permits for items into and out of the region.
	Climate Change Research	TSRA is facilitating various research, mapping, modelling and monitoring activities to determine the current and possible future impacts of climate change in the region, through the Coastal Management Committee and Coasts and Climate Working Group.
	Environmental Health Services	Queensland Health have an environmental health team based on Thursday Island which provides support to the local community.
		TSC have a Manager of Environment and Planning who is responsible for Environmental Health in the Torres Shire.
		TSC has the principal legislative responsibility for mosquito control on POW. Queensland Health assists TSC with mosquito control programs.
	Maintaining Resilient Ecosystems	TSRA, AFMA, AIMS, JCU, RRRC, CSIRO, CERM and DCCEE initiative to maintain resilient ecosystems in the region.
Infrastructure	Regional Climate Modelling	TSRA, CSIRO and BOM are undertaking regional climate modelling.
	Renewable Energy Alternatives	TSRA, ICC, TSIRC, TSC, NPARC, ERGON, CAT are exploring and developing renewable energy alternatives appropriate for the region.
	Land Planning	TSC monthly meetings with Traditional Owners to discuss land planning and issues.
	Marine Beacons	AMSA looks after shipping beacons and MSQ harbour beacons.
	QTRIP	QTRIP will install, upgrade or replace boat/ barge mooring facilities across various locations in the Torres Strait.
		QTRIP provide training and skill development in various communities across the Torres Strait.
		QTRIP undertake transport project planning at various locations across the Torres Strait.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Justice	Community Justice Group	Yet to be established.
	Court	Thursday Island Magistrates Court operates three days every month, plus 15 days of hearings per year (offenders pleading guilty) and 6 days per year of District Court sittings (twice per annum - 3 days per sittings).
	Cultural Counselling for Offenders	Offenders in the community can be referred to a Community Justice Group for informal cultural counselling with the support of Queensland Corrective Services, Probation & Parole Services.
	Dispute Resolution	The Dispute Resolution Centre in Cairns provides outreach mediation services.
	LawHelp	LawHelp gives corporations registered under the Corporations (Aboriginal and Torres Strait Islander Act 2006) access to pro-bono legal advice.
	Legal Aid Queensland	Legal Aid Queensland provides advice monthly on non-criminal issues.
	Legal Representation	The Aboriginal and Torres Strait Islander Legal Services (Qld) provides legal representation to Torres Strait Islanders and Aboriginal offenders in relation to criminal matters.
	Probation and Parole	Department of Corrective Services – Probation and Parole supervise adult offenders on court orders and deliver specific programs to address individual offending behaviours. The Probation and Parole team are situated at Thursday Island and service the NPA and Torres Strait region on a regular basis.
	Youth Justice	Youth Justice Services (DCCSDS) is designed for young people under 17 years of age on court orders. Statutory caseworkers visit communities every month on a needs basis.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Maritime Safety	AMSA	Pacific Adventurer Response: this AMSA vessel responds to accidents and safety incidents.
		Commercial Vessel Safety: this AMSA program keeps water ways and passages safe for commercial vessels.
		Port VTS Policy and Procedures: AMSA implements policies and procedures for ports and general maritime safety.
		Reducing Risk of Ocean Pollution: this AMSA program prevents and reduces the risk of maritime incidents polluting the ocean.
		Maritime Safety Education: this AMSA program educates population on targeting trip planning, engine maintenance and fuel carriage.
	Maritime Safety Training	MSQ has rolled out 'boat safe program' at Tagai State College and delivers educational programs to improve boating safety. MSQ officers also support marine studies programs at the school.
		MSQ distributes materials to communities and implements training on outboard motor maintenance.
		Promote Lifejackets: this MSQ program promotes wearing of life jackets particularly amongst children.
		Support Grab Bag Scheme: this MSQ scheme, in partnership with IBIS, allows individuals to borrow maritime emergency bags.
		MSQ supports the inclusion of boating safety lessons into primary school curriculum and promotes AUSMEPA scheme throughout primary schools.
		MSQ monitors and provides input into Thursday Island TAFE marine training and boat safety courses, supports TAFE to rollout TIB licence course.
		TNQ TAFE runs marine studies courses.
Planning	Biodiversity Management Planning	DERM, AQIS, ED and TSRA are working together to coordinate and manage pests and weeds in the Torres Strait.
	Road Safety Advisory Group	Based on Thursday Island the Advisory Group looks at issues such as road safety messages, pedestrian crossings, child restraints and L and P plates.
	Torres Strait Climate Change Strategy	This strategy will inform future work of the Coastal Management Committee and is an integrated and collaborative approach to addressing the impacts of climate change in the Torres Strait.
	Torres Strait Invasive Species Advisory Group	The advisory group is engaging schools to build a shade house, garden beds and worm farms, as well as growing vegetables and trees.
	Traditional Ecological Knowledge	This program aims to maintain and revitalise traditional ecological knowledge, and to integrate cultural knowledge with western scientific datasets about the region.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety	Drivers Licence	DTMR conduct regular drivers licence tests on Thursday Island.
	Domestic Violence Programs	Lena Passi: provides court support to victims of domestic violence and crises accommodation to support women and children under 14 years escaping domestic and family violence.
		Relationships Australia: provides counselling, family dispute resolution (mediation) services via phone.
		Mura Kosker Sorority: provides Indigenous domestic and family violence counselling as an outreach service. In 2012 MKS employed a Domestic Violence Perpetrator Counsellor to provide information, counselling and support services to perpetrators of domestic and family violence.
		DVConnect: provides a state-wide domestic and family violence telephone service across Queensland, with a 24 hour women's line, and a men's line from 9am to midnight 7 days a week.
		Walk Away Cool Down Program: a Queensland Police program that targets anger management and domestic violence.
		Domestic Violence Month: During Domestic Violence Month Queensland Police in conjunction with Mura Kosker deliver information sessions across the Torres Strait to educate communities about domestic violence.
		The Thursday Island Domestic Violence Committee, comprising TI Police, Mura Kosker, Lena Passi Women's Shelter, Family Relationships Australia, Community Justice Group, Community Corrections and Qld Health, aims to provide a multi-agency response to domestic violence in the Torres Strait. It discusses case files, member programs, education/promotion sessions to be undertaken; identifies trends, the need for new initiatives and funding streams. In 2012 the Committee widened its focus from education/promotion of DV awareness and support for victims of DV to include initiatives to improve response services for the offenders in domestic incidents.
	Financial Family Support	Mura Kosker Sorority provide emergency relief funding in crisis situations.
		ICAN provides financial counselling and no interest loan schemes.
Safety	Fire Service	Operation Safe Home: a QFRS program that conducts fire audits of homes (arranged via phone-in service).
	Police	QPS has a plane with monthly air time.
	Work Place Safety	WHSQ (JAG) promotes health and safety in the region, conducts safety week, school visits and community activities to promote workplace health and safety. WHSQ also disseminate workplace health and safety information and conducts workplace inspections.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Safety of Children	Brave Hearts Program	This program is phone-in and delivered through schools. It includes counselling, and the provision of information and support to children and young people who have experienced, or are at risk of, sexual assault.
	CAFS	DCCSDS (CCSQ) and OECEC provide funding to Mura Kosker Sorority for CAFS workers to promote the safety and wellbeing of children through early intervention strategies, and enhance capacity of parents to care for their children.
	Child Protection	Queensland Health has a child protection and liaison officer based on Thursday Island who provides outreach services, and a child safety unit based in Cairns.
	Community Visitor Program	CCYPCG provides monthly visits for children in foster care and takes community reports on the wellbeing of children in communities.
	Recognised Entity Worker	The Recognised Entity Worker assists and ensures children at risk and young people receive the best available, culturally appropriate advice and services.
	Safe House	DCCSDS is well advanced with plans to establish a safe house for children. It will service the Torres Strait and NPA region, be located on Thursday Island, and operated by the community/NGO sector. A family intervention support service will be provided.
	Thursday Island Child Safety Service Centre	Thursday Island Child Safety Service Centre provides family intervention services, foster and kinship care services, and various other programs relating to child protection, domestic violence, drugs, alcohol, homelessness, disability, neglect and sexual assault.



Governance and Leadership

GOVERNANCE AND LEADERSHIP

What your community wanted in 2008:

No community input.

PROJECT STATUS KEY

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What is available in your community and across the region:

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Apprenticeships, Cadetships and Traineeships	Apprenticeships and Cadetships	There are apprenticeship and cadetship vacancies across all operational areas of TSIRC, DETE, DEEWR, QBuild, CEA, TSRA, Job Find and ITEC.
	Health Cadetship and Internship	Queensland Health offers school-based and full-time traineeships and cadetships.
	Indigenous Cadetship Support	This DEEWR program improves job prospects for Indigenous Australian students. It links full-time Indigenous students undertaking a Diploma, an Advanced Diploma or first Undergraduate Degree with employers who can give them work placements and ongoing employment.
Career Development	Career Trek Program	This Australian Public Service Commission program enhances access to career development opportunities for regionally based APS staff and those employed by small to medium sized agencies.
	Indigenous APS Employees Network	This Australian Public Service Commission forum shares information and experiences, provides support and encouragement and promotes cultural awareness and respect in the APS.
	Indigenous Mentoring Program	This DETE program focuses on development and implementation of regional mentoring programs for Indigenous workers, volunteers and carers in community services.
	Indigenous Youth Mobility Program	This DEEWR program helps young Indigenous people move away from home to gain the skills they need to get a job in their community or elsewhere.
	Indigenous Employment Strategy	TSC is planning for 87% Indigenous employees to increase each year to 92%.



TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Community and Culture	Community Profiles	DATSIMA has community profiles which provide a description of all communities in the region.
	Community Plans	TSC is legislated to develop a Community Plan.
	Cultural Protocols	TSRA has developed a Cultural Policy and associated Cultural Protocols.
Community Groups	Kaurareg Traditional Elders Group	Traditional Owner Elders make up group.
	Youth Council	TSC run a council for youths.
Community Volunteers	Indigenous Community Volunteers	Volunteers with specific skills can be placed in a community to assist with particular projects. The community must submit a request with justification of need to Indigenous Community Volunteers.
PBC	Kaurareg (Aboriginal) Corporation RNTBC	Prescribed Bodies Corporate - holders of the land on behalf of the Traditional Owners.
	PBC Support	TSRA employs a PBC support officer.
Scholarships	AFL Scholarship	Cape AFL offers scholarship to eligible candidates.
	Assistance with Tertiary Education Scheme	TSRA offers ATEs scholarships to eligible candidates. It assists Indigenous people within the Torres Strait to undertake undergraduate study at a mainland university campus.
	Australian Indigenous Education Foundation Scholarship Program	This DEEWR program provides boarding school scholarships and career pathways.
	Governor-General Indigenous Student Teacher Scholarship	The Governor-General's Office offers this scholarship to Indigenous men and women undertaking tertiary teaching studies.
	Morey Scholarship	TSRA offers this scholarship, established by Senator Susan Boyce, to eligible female candidates seeking assistance with tertiary education.

TOPIC	PROGRAMS AND SERVICES	DESCRIPTION
Training and Courses	Torres Strait Youth Leadership Scholarship	TSRA offers scholarships to eligible candidates to participate in a leadership course run by the Australian Rural Leadership Foundation. This course develops the confidence and interpersonal skills of potential leaders.
	Australian Rural Leadership Foundation's Training Rural Australians in Leadership	TSRA offers scholarships to eligible candidates to participate in TRAIL. This program is a short, intensive 8 day residential program for emerging rural leaders to build new skills and develop a strong network of peers.
	Australian Rural Leadership Program	TSRA offers scholarships to eligible candidates to participate in this program. This program seeks to build resilient rural communities by developing leaders and involves up to 35 individuals in each 18 month course.
	Compliance, Annual Reporting and Corporate Governance Training	These ORIC programs are specifically for Directors and interested members of Aboriginal and Torres Strait Islander Corporations.
	Executive Board Members Mentoring Initiative	TSRA offers this capacity building exercise to eligible candidates (Executive Board).
	Elected Member Training	TSC offers this training to eligible candidates (Elected Members).
	Indigenous Leadership Program (Men, Women and Youth)	FaHCSIA offers this program to eligible candidates. Participants embark on a personal leadership journey to develop the skills to become strong leaders in their families and community.
	Indigenous Men's Leadership Conference	FaHCSIA offers eligible candidates support to attend this conference.
	Reporting Compliance Project	This ORIC project assists corporations with annual reporting compliance.
	Strengthening Boards	Partnership assisting Aboriginal and Torres Strait Islander Corporations to find independent directors.
	The Strong Voices	This DCCSDS (Office for Women) program is designed to provide Indigenous women with the knowledge, skills and confidence to help inspire and guide the development of women and girls in their communities.
	Wal Meta Unit Leadership Program	This DETE program is designed specifically for Indigenous employees in the Queensland Public Sector with a focus on pro-active learning, on-the-job experience, accredited and non-accredited training.

LIST OF ABBREVIATIONS & CONTACT DETAILS



AA	Alcoholics Anonymous	Email: aacairns@bigpond.com Phone: (07) 4051 2872
AAP	Annual Action Plan	
AFMA	Australian Fisheries Management Authority	Website: http://www.afma.gov.au Phone: Thursday Island Office: (07) 4069 1990; National Switchboard: 1300 723 621
AFP	Australian Federal Police	Website: http://www.afp.gov.au Phone: Thursday Island Office: (07) 4069 1899; National Switchboard: (02) 6131 3000
AIMS	Australian Institute of Marine Science	Website: http://www.aims.gov.au Phone: (07) 4753 4444
AITAP	Aboriginal and Islander Tertiary Aspiration Program	
AMR	Alcohol Management Reform	
AMSA	Australian Maritime Safety Authority	Website: http://www.amsa.gov.au Phone: Thursday Island Office: (07) 4090 3079; Main Switchboard: (02) 6279 5000
ANC	Australian Navy Cadets	Website: www.cadetnet.gov.au/anc Phone: (07) 4069 0510
APS	Australian Public Service	
APSC	Australian Public Service Commission	Website: http://www.apsc.gov.au Phone: Switchboard: (02) 6202 3500
AQIS	Australian Quarantine and Inspection Service	Website: http://www.daff.gov.au/aqis Phone: Thursday Island Office: (07) 4069 1185; National Switchboard: 1800 020 504
ARLF	Australian Rural Leadership Foundation	Website: http://www.rural-leaders.com.au Phone: (02) 6281 0680
ATODS	Alcohol, Tobacco and other Drug Services	Phone: Thursday Island (07) 4069 0400
ATSI	Aboriginal and Torres Strait Islander	
ATSILS	Aboriginal & Torres Strait Islander Legal Services	Website: http://www.atsils.com.au Phone: Cairns Office: (07) 4046 6400
AUSMEPA	Australian Marine Environment Protection Association	Website: http://www.ausmepa.org.au Phone: National Office: (02) 6254 2559
BER	Building the Education Revolution	Website: http://www.deewr.gov.au/Schooling/BuildingTheEducationRevolution/Pages/default.aspx

	Biosecurity	Website: http://www.daff.gov.au/ba Phone: (02) 6272 3933
	Brave Hearts Program	Website: http://www.bravehearts.org.au Phone: 1800 272 831
CAFS	Child and Family Services	Website: http://www.cafs.org.au Phone: Mura Kosker (07) 4069 1663
CCLO	Cross Cultural Liaison Officer	Website: http://www.police.qld.gov.au/programs/community/CulturalAdvisory/cclo.htm Phone: (07) 4069 1520
CCP	Community Construction Program	
CCSQ	Community Capacity and Service Quality	Website: http://www.communities.qld.gov.au Phone: (07) 4036 5400
CCYPCG	Commissioner for Children and Young People and Child Guardian	Website: http://www.ccypcg.qld.gov.au Phone: 1800 688 275
CDEP	Community Development Employment Program	Website: http://www.facs.gov.au/sa/indigenous/progserv/families/cdep/Pages/default.aspx
CEA	Career Employment Australia	Website: http://www.ceagroup.com.au Phone: (07) 4212 0000
CEIS	Community Economics Initiatives Scheme	Website: http://www.tsra.gov.au/the-tsra/economic-development/community-economic-initiatives-scheme.aspx
CIB	Criminal Investigation Branch	
COAG	Council of Australian Governments	Website: http://www.coag.gov.au Phone: (02) 6271 5111
COLA	Covered Outside Learning Area	
CPIU	Child Protection and Investigation Unit	Website: http://www.police.qld.gov.au Email: CPIU.ThursdayIsland@police.qld.gov.au Phone: (07) 4069 1333
CSIRO	Commonwealth Scientific and Industrial Research Organisation	Website: http://www.csiro.au Phone: 1300 363 400
	Cairns School of Distance Education	Website: http://cairnssde.eq.edu.au Phone: (07) 4080 9111
	Cape AFL	Website: http://www.aflcapeyork.com.au Phone: (07) 4054 5199
	Customs	Website: http://www.customs.gov.au Phone: Thursday Island Office: (07) 4083 1800; General Enquiries: 1300 363 263
DAFF	Department of Agriculture, Fisheries and Forestry	Website: http://www.daff.qld.gov.au Phone: 13 25 23



DATSIMA	Department of Aboriginal and Torres Strait Islander and Multicultural Affairs	Website: http://www.datsima.qld.gov.au Phone: (07) 4069 1243
DCCEE	Department of Climate Change and Energy Efficiency	Website: http://www.climatechange.gov.au Phone: General Enquiries: 1800 057 590
DCCSDS	Department of Communities, Child Safety and Disability Services	Website: http://www.communities.qld.gov.au Phone: FNQ Office of the Regional Director (07) 4036 5522; Torres Strait DATSIMA office (07) 4069 1243
DCS	Department of Community Safety	Website: http://www.communitysafety.qld.gov.au Phone: (07) 324 7881
DEEWR	Department of Education, Employment and Workplace Relations	Website: http://www.deewr.gov.au Phone: General Enquiries: 1300 363 079; Thursday Island (07) 30 6400
DERM	Department of Environment and Resource Management	Website: http://www.derm.qld.gov.au Phone: 13 74 68
DEST	Department of Education Science and Training	Website: http://www.dest.gov.au
DETE	Department of Education, Training and Employment	Website: http://deta.qld.gov.au Phone: (07) 3237 0111
DEWHA	Department of the Environment, Water, Heritage and the Arts	Website: http://www.environment.gov.au Phone: 1800 803 772
DFAT	Department of Foreign Affairs and Trading	Website: http://www.dfat.gov.au Phone: (07) 4069 2188
DHPW	Department of Housing and Public Works	Website: http://www.hpw.qld.gov.au Phone: (07) 3227 7111
DIAC	Department of Immigration and Citizenship	Website: http://www.immi.gov.au Phone: (07) 4069 1292
DITRDLG	Department of Infrastructure, Transport, Regional Development and Local Government	Website: http://www.infrastructure.gov.au Phone: (07) 3838 9991
DOHA	Department of Health and Aging	Website: http://www.health.gov.au Phone: 1800 020 103
DPC	Department of the Premier and Cabinet	Website: http://www.premiers.qld.gov.au Phone: (07) 3224 2111
DPMC	Department of the Prime Minister and Cabinet	Website: http://www.dpmc.gov.au
DSDIP	Department of State Development, Infrastructure and Planning	Website: http://dlgp.qld.gov.au Phone: 13 74 68; Cairns (07) 4039 8305
DTMR	Department of Transport and Main Roads	Website: http://www.tmr.qld.gov.au Phone: (07) 3834 2011

DV	Domestic Violence	
	Dispute Resolution Centre	Phone: Cairns: (07) 4039 8742
	DV Connect	Website: http://www.dvconnect.org Phone: Women's line: 1800 811 811; Men's line: 1800 600 636
EMQ	Emergency Management Queensland	Website: http://www.emergency.qld.gov.au/emq Phone: (07) 3247 8511
ENT	Ear, Nose and Throat	
EYC	Early Years Centre	Website: http://deta.qld.gov.au/earlychildhood/families/early-years-centres.html
	Ergon Energy	Website: http://www.ergon.com.au Phone: General Enquiries: 13 10 46
FACs	Family and Community Services	
FAHCSIA	Department of Families, Housing, Community Services and Indigenous Affairs	Website: http://www.fahcsia.gov.au Phone: Brisbane Office: (07) 3037 4500; Switchboard: 1300 653 227
	Family Planning Queensland	Website: http://www.fpq.com.au Phone: Cairns Clinic: (07) 4051 3788
HACC	Home and Community Care	Website: http://www.health.qld.gov.au/hacc Phone: Thursday Island: (07) 4090 3885
HIC	Health Issues Committee	
	Healthy for Life	Website: http://www.health.gov.au/healthyforlife
IBIS	Islanders Boards of Industry Services	Website: http://www.ibis-ti.org Phone: Thursday Island: (07) 4050 4300
ICAN	Indigenous Consumer Assistance Network	Website: http://ican.org.au Phone: 1300 369 878 Mura Kosker (07) 4069 1663
ICC	Indigenous Coordination Centre	Website: http://www.fahcsia.gov.au Phone: Cairns office: (07) 40378600; Freecall: 1800 079 098
ICT	Information & Communication Technologies	
IEDO	Indigenous Enterprise Development Officers	Website: http://www.business.qld.gov.au/business/tools-resources-support/indigenous-business-support/indigenous-enterprise-development-officers-iedo Phone: (07) 4048 1498 (Cairns and Far North Queensland)
IEP	Indigenous Employment Program	Website: www.deewr.gov.au/IEP
IKC	Indigenous Knowledge Centre	Website: http://www.slq.qld.gov.au/about/who/orgchart/ils/ikc



IPA	Indigenous Protected Area	Website: http://www.environment.gov.au/indigenous/ipa/index.html
ISD	Integrated Service Delivery	
ISSU	Indigenous Schooling Support Unit	Website: http://www.issu.com.au Phone: (07) 4044 5600
	ITEC Employment	Website: http://www.itecemployment.com.au Phone: Thursday Island Office: (07) 4090 3311; General Enquiries: 132 4832
JCU	James Cook University	Website: http://www.jcu.edu.au Phone: Thursday Island Campus: (07) 4069 2670; General Enquiries: (07) 4781 4111
JSA	Job Services Australia	Website: http://www.deewr.gov.au/employment/JSA
KOMCS	Keeping Our Mob Climate Safe	Website: http://www.disaster.qld.gov.au/
LIPA	Local Indigenous Partnership Agreement	
	Law Help	Website: http://www.oric.gov.au/Content.aspx?content=training/lawhelp.htm Phone: 1800 622 431
	Legal Aid Queensland	Website: http://www.legalaid.qld.gov.au Phone: Thursday Island Magistrates Court (07) 4069 1503; General: 1300 65 11 88
	Lena Passi Women's Shelter	Phone: (07) 4069 2534
	Life Line	Website: http://www.lifeline.org.au Phone: 13 11 14
MOU	Memorandum of Understanding	
MSQ	Maritime Safety Queensland	Website: http://www.msq.qld.gov.au Phone: (07) 3120 7462
MSOAP	Medical Specialist Outreach Assistance Program	Website: http://www.health.gov.au/internet/main/publishing.nsf/content/ruralhealth-services-msoap
	Mura Kosker Sorority	Phone: (07) 4069 1663; Freecall: 1800 811 811
NAB	National Australia Bank	Website: http://www.nab.com.au Phone: 13 22 65
NII	National Information Infrastructure	
NIRA	National Indigenous Reform Agreement	
NPA	Northern Peninsula Area	
NPARC	Northern Peninsula Area Regional Council	Website: http://www.nparc.qld.gov.au Phone: (07) 4050 1800

NRCP	National Respite for Carers Program	Website: http://www.health.gov.au/internet/main/publishing.nsf/content/ageing-carers-nrcp.htm Phone: 1800 052 222
OECEC	Office for Early Childhood Education and Care	Website: http://deta.qld.gov.au/earlychildhood
OLGR	Office for Liquor and Gaming Regulation	Website: http://www.olgr.qld.gov.au Phone: 13 74 68
OPAP	Older Persons in Action Program	Phone: 1800 811 811
ORIC	Office of the Registrar of Indigenous Corporations	Website: http://www.oric.gov.au Phone: 1800 622 431
PaCE	Parents and Community Engagement program	Website: http://www.deewr.gov.au/pace
PaL	Parents and Learning program	Website: http://www.parentsandlearning.com
PBC	Prescribed Body Corporate	
PCYC	Police-Citizens Youth Club	Website: http://www.pcyd.org.au Phone: (07) 3909 9555
PKA	Port Kennedy Association	Phone: (07) 4069 2306
PNG	Papua New Guinea	
POW	Prince of Wales Island	
PZJA	Protected Zone Joint Authority	Website: http://pzja.gov.au
QAS	Queensland Ambulance Service	Website: http://www.ambulance.qld.gov.au
QATSIP	Queensland Aboriginal and Torres Strait Islander Police	Website: http://www.police.qld.gov.au/programs/community/CulturalAdvisory/qatsip.htm
QFRS	Queensland Fire and Rescue Service	Website: http://www.fire.qld.gov.au
QH	Queensland Health	Website: http://www.health.qld.gov.au Phone: Thursday Island Hospital: (07) 4069 1109; Switchboard: (07) 3234 0111
QPS	Queensland Police Service	Website: http://www.police.qld.gov.au Phone: Thursday Island: (07) 4069 1520
GRAM	Queensland Remote Aboriginal Media	Website: http://www.qramac.org.au Phone: (07) 4032 5022
QT	Queensland Travel	
QTRIP	Queensland Transport and Roads Investment Program	
	QBuild	Website: http://www.qbuild.qld.gov.au Phone: Cape York Regional Office: (07) 4039 8699 Thursday Island (07) 4069 1127



	Queensland Corrective Services (Probation and Parole)	Website: http://www.correctiveservices.qld.gov.au Phone: Thursday Island Office: (07) 4090 2048
RATEP	Remote Area Teacher Education Program	Website: http://www.learningplace.com.au/defaultteqa2.asp?orgid=89&suborgid=586 Phone: Thursday Island Campus: (07) 4069 2670
RIBS	Remote Indigenous Broadcasting service	
RILIPO	Remote Land and Infrastructure Program Office	Phone: (07) 4057 3865
RLCIP R2	Regional and Local Community Infrastructure Program (Round 2)	
RNTBC	Registered Native Title Bodies Corporate	
RRRC	Reef and Rainforest Research Centre	Website: http://www.rrrc.org.au Phone: (07) 4050 7400
RTC	Rural Transaction Centre	
	Relationship Australia	Website: http://www.relationships.org.au Phone: 1300 364 277
	Royal Flying Doctor Service	Website: http://www.flyingdoctor.org.au Phone: Cairns base: (07) 4040 0444
SES	State Emergency Services	Website: http://www.emergency.qld.gov.au/ses Phone: 13 74 68
SEWPaC	Department of Sustainability, Environment, Water, Population and Communities	Website: http://www.environment.gov.au Phone: (02) 6274 1111
SLUP	Sustainable Land Use Plan	Website: http://www.tsra.gov.au/land--sea-management-home/section-4.aspx
SRD	School Review and Development	
SWD	Students With Disability	
	St John's Community Care	Website: http://www.stjohnscommunitycare.org Phone: Thursday Island: (07) 4090 3666; General: (07) 4039 9700
TIB	Traditional Inhabitant Boating	
TNQ TAFE	Tropical North Queensland Technical and Further Education	Website: http://www.tafe.qld.gov.au Phone: Thursday Island: (07) 4069 2200
TO	Traditional Owner	
TRAUQ	Tamway, Rosehill, Aplin, Waiben and Quarantine Community Council	
TSC	Torres Shire Council	Website: http://www.torres.qld.gov.au Phone: (07) 4069 1336

TSIRC	Torres Strait Regional Council	Website: http://www.tsirc.qld.gov.au Phone: (07) 4048 6200
TSIREC	Torres strait Islanders Regional Education Council	Website: http://www.tsirec.com.au Phone: (07) 4030 6322
TSRA	Torres Strait Regional Authority	Website: http://www.tsra.gov.au Phone: (07) 4069 0700
TSYRSA	Torres Strait Youth Recreational Sporting Association Inc	Phone: (07) 4069 2484
TRL	Tropical Rock Lobster	
	Tagai State College	Website: http://tagaisc.eq.edu.au Phone: Thursday Island Administrative Centre: (07) 4030 6333
	Tagai TAFE	Website: http://tagaisc.eq.edu.au/wcms/index.php?option=com_content&view=article&id=365&Itemid=463
	Thursday Island Hospital	Phone: Thursday Island Hospital: (07) 4069 1109
	Torres Strait Home for the Aged (Star of the Sea)	Phone: (07) 4069 2585
VET	Vocational Education and Training	
VPG	Vocational Partnership Group	Website: http://www.vpginc.com.au Phone: (07) 4030 6334
VTs	Vessel Traffic Service	
WCCT	Western Cape Communities Trust	Website: http://www.westerncape.com.au/western_cape_trust.html
WHSQ (JAG)	Workplace Health and Safety Queensland (Department of Justice and Attorney-General)	Website: http://www.whs.qld.gov.au Phone: 1300 369 915
WPR	Workplace Reforms	
YSC	Youth Support Coordinator	
	Youth Justice Services (DOC)	Website: http://www.communities.qld.gov.au/communityservices/youth/youth-justice/youth-justice-services Phone: Rural and Remote Service Centre (07) 4048 9802



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